



INFORMATION BULLETIN No 7

August 2018

Griffith City Council received \$2.1 million in funding from the NSW Government's Restart NSW Water Security for Regions program for Council's installation of sewerage infrastructure for the villages of Lake Wyangan, Nericon and Tharbogang.

Construction works commenced on site in February 2018 and are due for completion in late 2018.

Property installation and reinstatement works

The Contractor, Hills 2 Harbor Plumbing, has now completed live connection works at Tharbogang and Lake Wyangan, and is due to complete Nericon by 7 September 2018. The final connection under the scheme will be the Lake Wyangan Public School scheduled to be connected during the term break early October 2018.

Hills to Harbor will have crews working around the three villages carrying out reinstatement works within the properties and around the streets during the coming month. Any resident whose property requires attention should contact Robert of Hills to Harbor directly by phone on 0417 592 075 to discuss the matter, and schedule works as applicable.

Survey of on-site assets and first "health" check

Council advises that its surveyors will need to enter each property to survey the collection tank, alarm panel and inspection shaft for inclusion into Council's geographic information system (GIS) in order to record and be able to access the location of the assets in the future.

Where the property has a functioning pool, and there is a likelihood of sudden discharges to the sewerage system, Council will record and discuss the attributes of the filtration and backwash system with the owner to evaluate a suitable management system. Council may need to adjust some of the grinder pump run settings to minimise the risk of alarm.

During these works, Council will also carry out the first health check of the system where the performance of the grinder pump and operating system for each property will be noted and recorded to ensure that the pressure sewer unit is meeting expectations.

This work is scheduled for completion before the end of the year and Council will be in contact with each property owner to arrange access for the work and schedule the visit to minimise inconvenience to the property occupant.

Alarms and faults

As with any new system, there can be equipment failure, and residents are urged to read the Quick Reference Guide with respect to what and what not to discharge into the system, and phone numbers in the event of an alarm.

All matters should be referred to Council for attention and under no circumstances should a resident attempt to access the alarm panel or tank where uncontrolled access to either can cause serious injury or worse.

Maintaining supply of power

Residents are reminded that power supply to the alarm panel must be maintained in order for the grinder pump and alarm panel to function. Turning off the power will prevent the alarm panel from operating and potentially lead to an overflow of the tank requiring a service call by Council.

Where there is a need to isolate power to the pressure sewer system, the resident should contact Council for advice on how to manage the system during the outage. If power has been isolated the resident should endeavour to minimise sewage flows to the tank to maximise time available to provide alternative options.

Clothing and Wipes

The grinder pump is not designed to pass fabrics and, where this has occurred, the pump may fail causing an alarm requiring a service call from Council. Residents are reminded that under no circumstances should wipes, towels or clothing be flushed down the toilet.

First rate notice for sewer access charges

Property owners should note that the levying of sewerage access charges will commence in November 2018 and will first appear on the trimester notice issued in February 2019.

Progress of works to date

Council would like to extend its gratitude to the property owners and occupiers for the cooperation and understanding during the works to date and advise that if customers require any additional information regarding timing or process, they can call Robert on the number above or Council on (02) 6962 8100