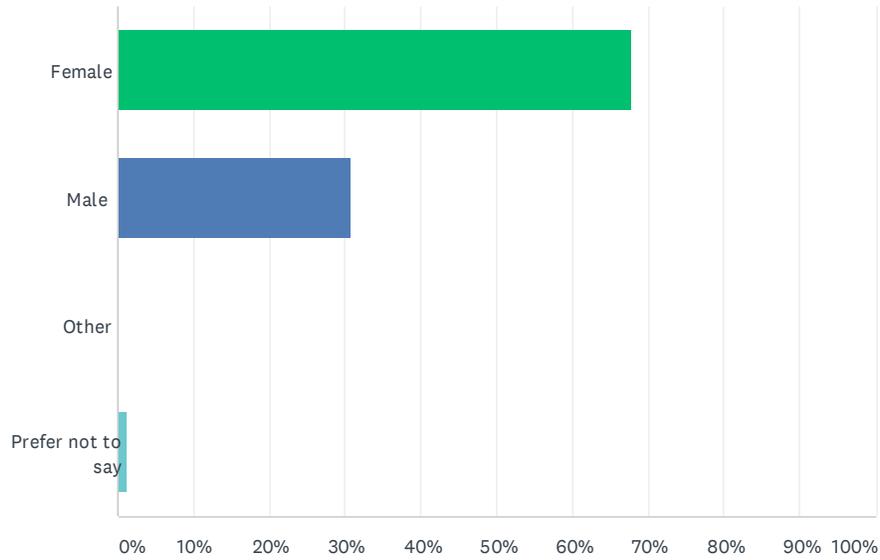


Q1 What is your gender?

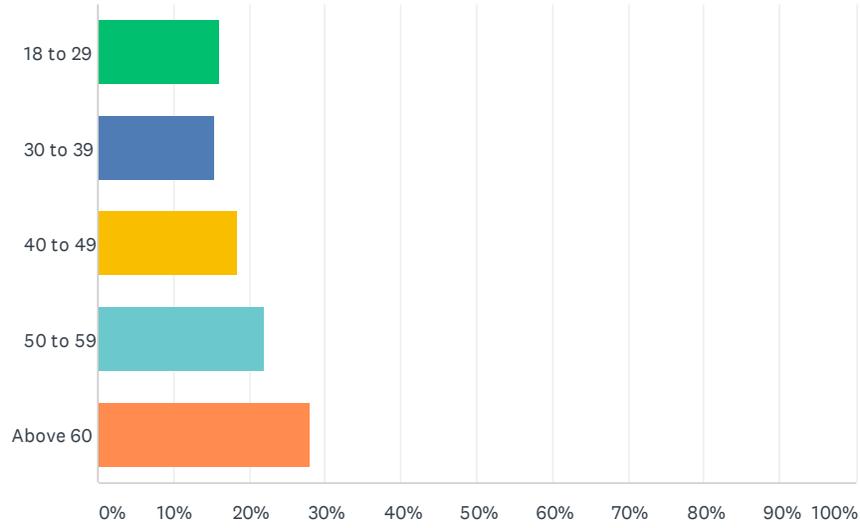
Answered: 574 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|------------|
| Female | 67.77% | 389 |
| Male | 30.84% | 177 |
| Other | 0.17% | 1 |
| Prefer not to say | 1.22% | 7 |
| TOTAL | | 574 |

Q2 What is your age?

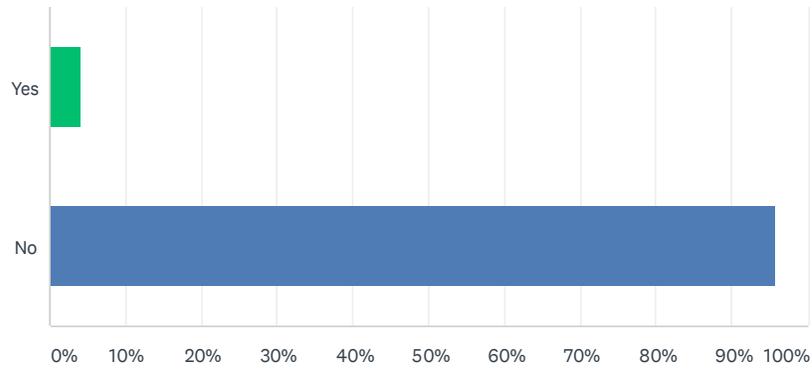
Answered: 574 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| 18 to 29 | 16.03% | 92 |
| 30 to 39 | 15.51% | 89 |
| 40 to 49 | 18.47% | 106 |
| 50 to 59 | 21.95% | 126 |
| Above 60 | 28.05% | 161 |
| TOTAL | | 574 |

Q3 Do you identify as being of Aboriginal or Torres Strait Islander descent?

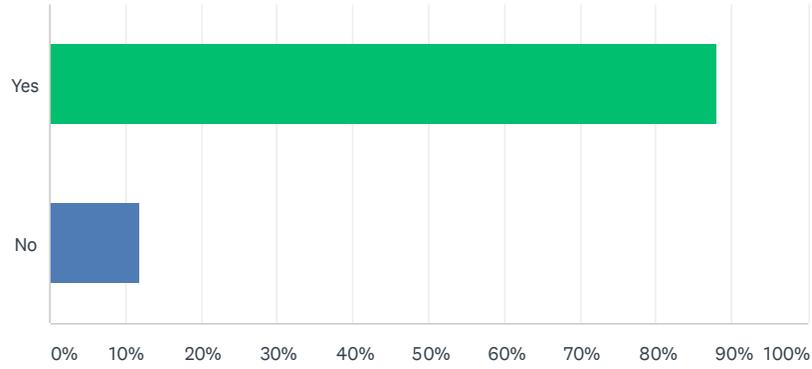
Answered: 574 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Yes | 4.18% | 24 |
| No | 95.82% | 550 |
| Total Respondents: 574 | | |

Q4 Were you born in Australia?

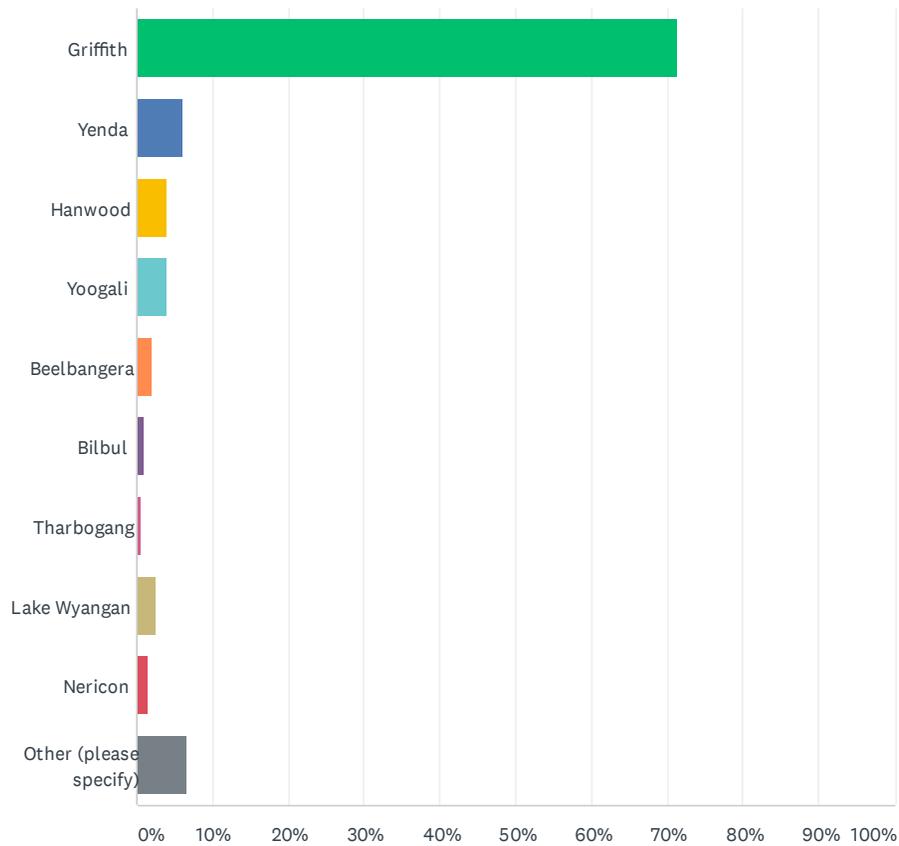
Answered: 574 Skipped: 0



| ANSWER CHOICES | RESPONSES |
|------------------------|------------|
| Yes | 88.15% 506 |
| No | 12.02% 69 |
| Total Respondents: 574 | |

Q6 Where do you live?

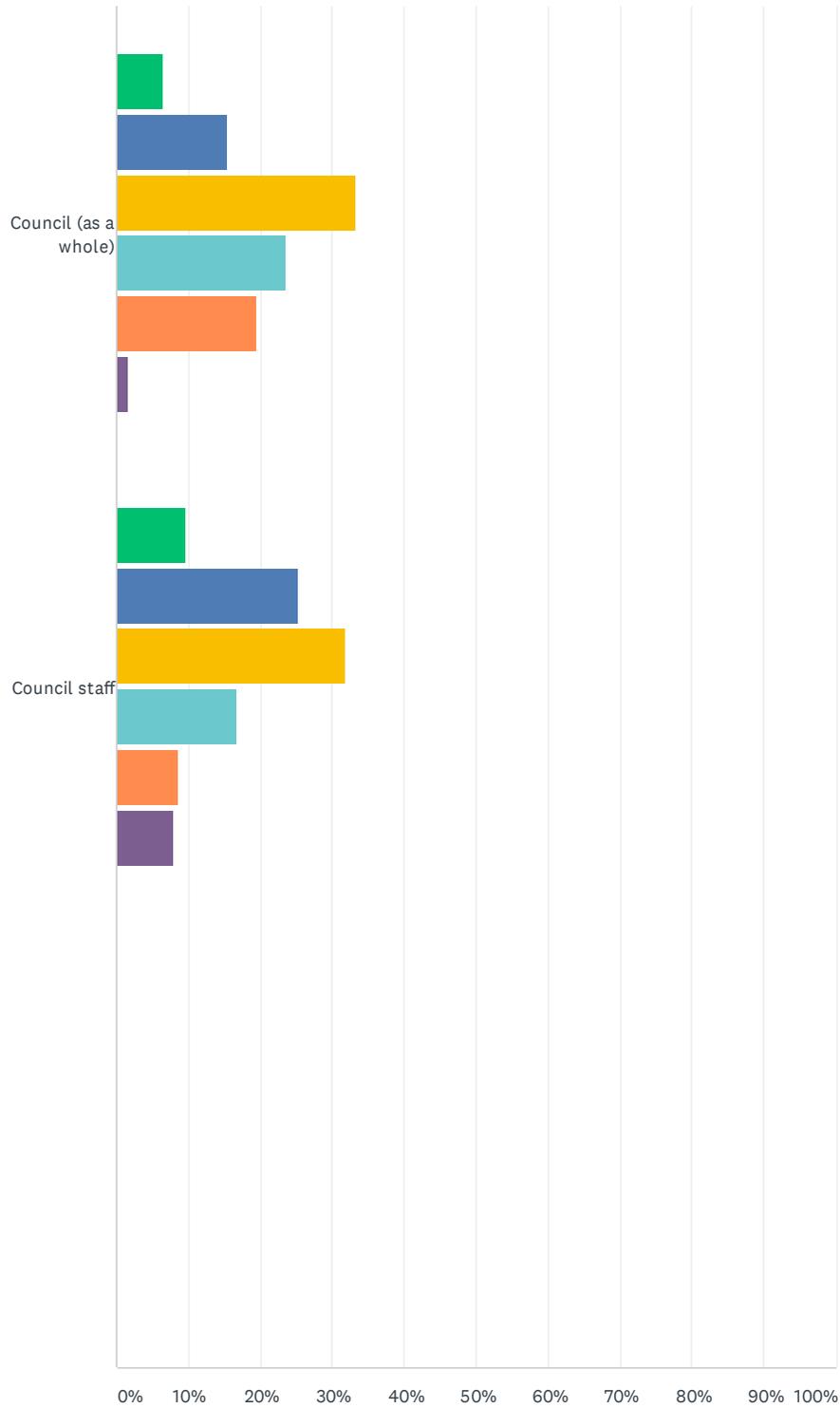
Answered: 574 Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|------------|
| Griffith | 71.43% | 410 |
| Yenda | 6.10% | 35 |
| Hanwood | 4.01% | 23 |
| Yoogali | 4.01% | 23 |
| Beelbangera | 2.09% | 12 |
| Bilbul | 1.05% | 6 |
| Tharbogang | 0.70% | 4 |
| Lake Wyangan | 2.61% | 15 |
| Nericon | 1.39% | 8 |
| Other (please specify) | 6.62% | 38 |
| TOTAL | | 574 |

Q7 How satisfied are you with the performance of:

Answered: 456 Skipped: 118



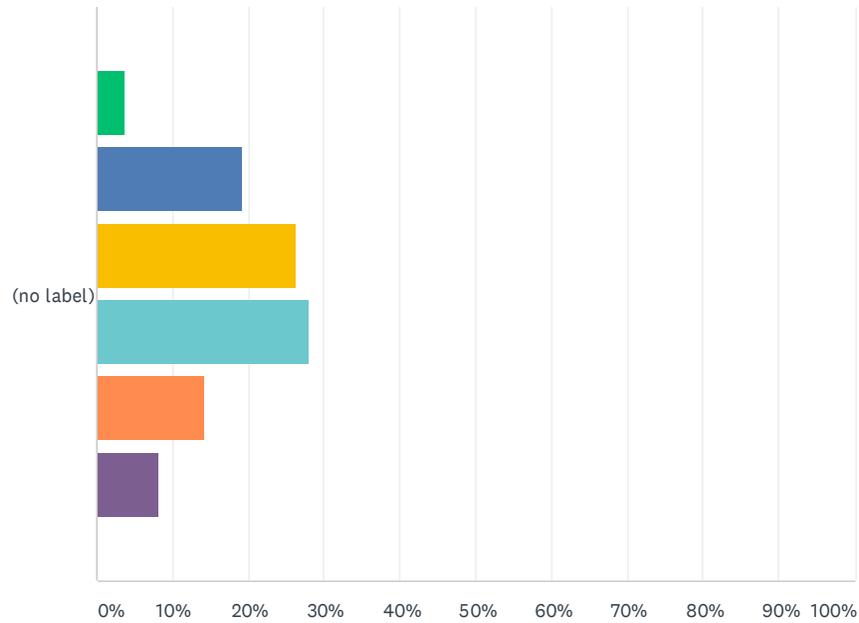
Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very unsatisfied N/A

Griffith City Council Community Survey 2020

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|----------------------|----------------|---------------|--------------------|---------------|------------------|-------------|-------|
| Council (as a whole) | 6.55% 29 | 15.58% 69 | 33.18% 147 | 23.70% 105 | 19.41% 86 | 1.58% 7 | 443 |
| Council staff | 9.66% 42 | 25.29% 110 | 31.72% 138 | 16.78% 73 | 8.51% 37 | 8.05% 35 | 435 |

Q8 Do you feel you have sufficient opportunities to engage with Councillors?

Answered: 455 Skipped: 119

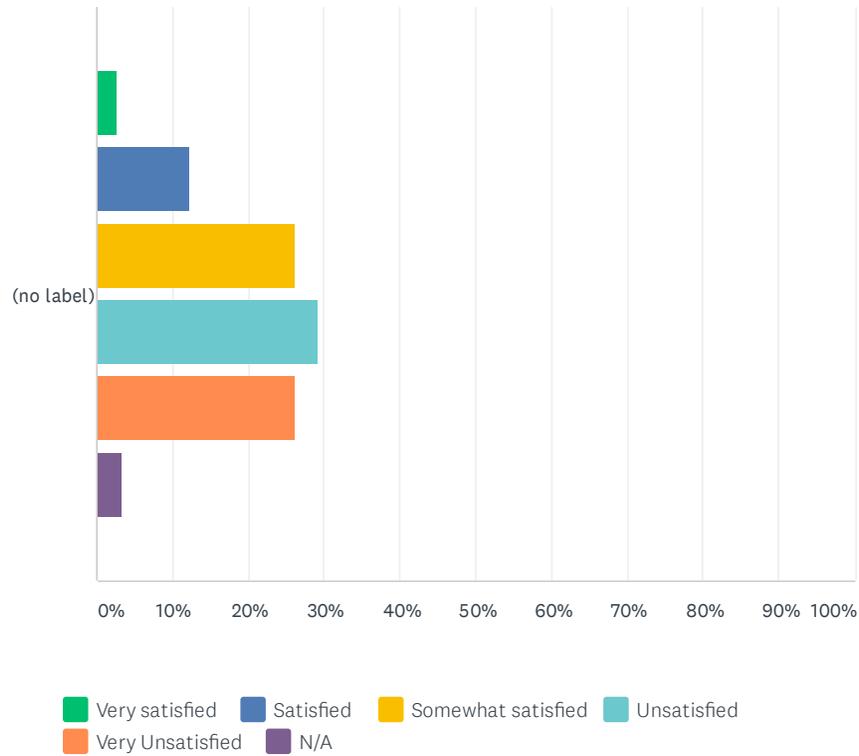


■ Very sufficient
 ■ Sufficient
 ■ Somewhat sufficient
 ■ Insufficient
■ Very insufficient
 ■ N/A

| | VERY SUFFICIENT | SUFFICIENT | SOMEWHAT SUFFICIENT | INSUFFICIENT | VERY INSUFFICIENT | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|-----------------|--------------|---------------------|---------------|-------------------|-------------|-------|------------------|
| (no label) | 3.74% 17 | 19.34% 88 | 26.37% 120 | 28.13% 128 | 14.29% 65 | 8.13% 37 | 455 | 3.33 |

Q9 How satisfied are you with the performance of Councillors during 2016 - 2020?

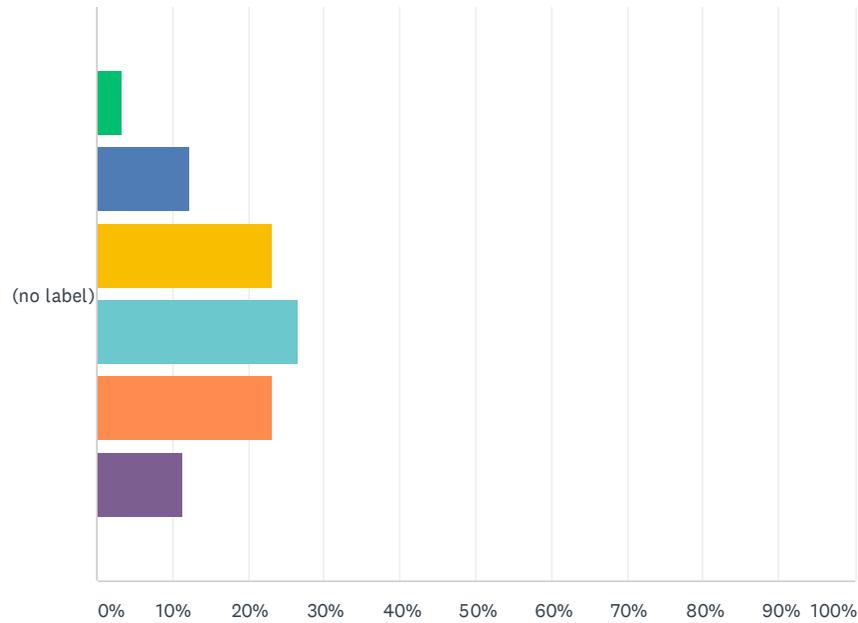
Answered: 454 Skipped: 120



| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTI AVERAG |
|------------|----------------|--------------|--------------------|---------------|------------------|-------------|-------|-------------------|
| (no label) | 2.64% 12 | 12.33% 56 | 26.21% 119 | 29.30% 133 | 26.21% 119 | 3.30% 15 | 454 | 3 |

Q10 How satisfied are you with Council's representation with the State and Federal Governments?

Answered: 455 Skipped: 119

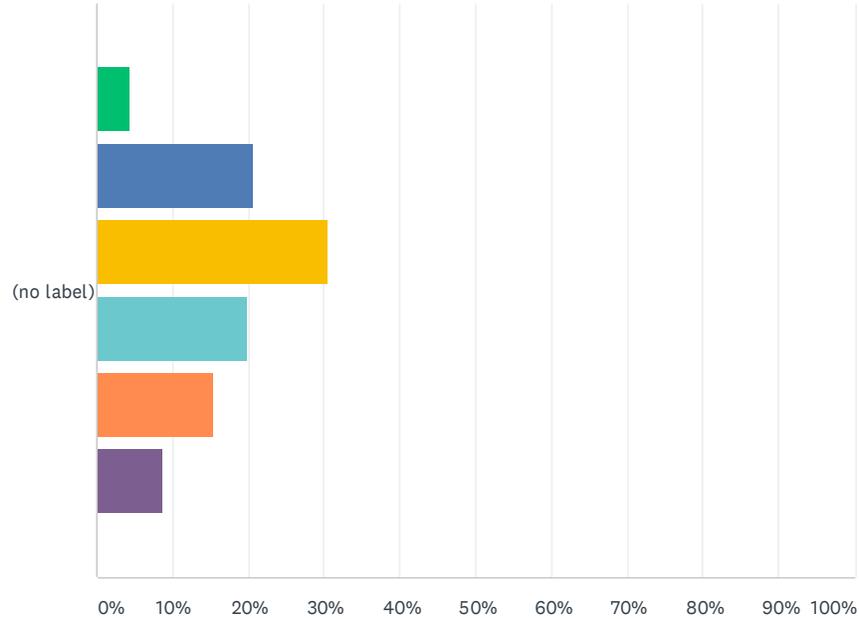


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|--------------|--------------------|---------------|------------------|--------------|-------|------------------|
| (no label) | 3.30% 15 | 12.31% 56 | 23.30% 106 | 26.59% 121 | 23.30% 106 | 11.21% 51 | 455 | 3.88 |

Q11 How satisfied are you that Council supports leaders from diverse backgrounds and age groups to ensure adequate community representation?

Answered: 452 Skipped: 122

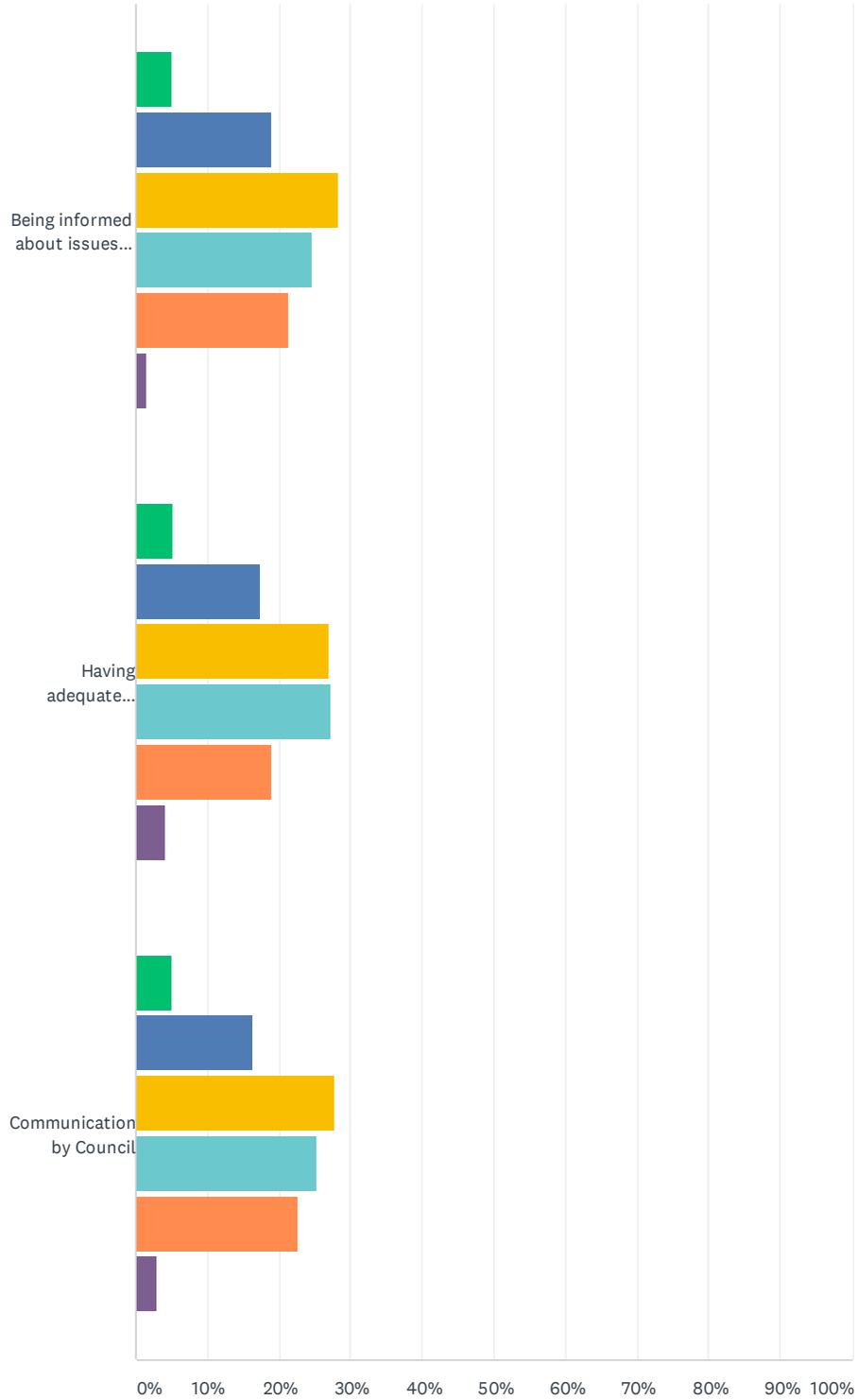


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|--------------|--------------------|--------------|------------------|-------------|-------|------------------|
| (no label) | 4.42% 20 | 20.80% 94 | 30.53% 138 | 19.91% 90 | 15.49% 70 | 8.85% 40 | 452 | 3.48 |

Q12 How satisfied are you with:

Answered: 454 Skipped: 120



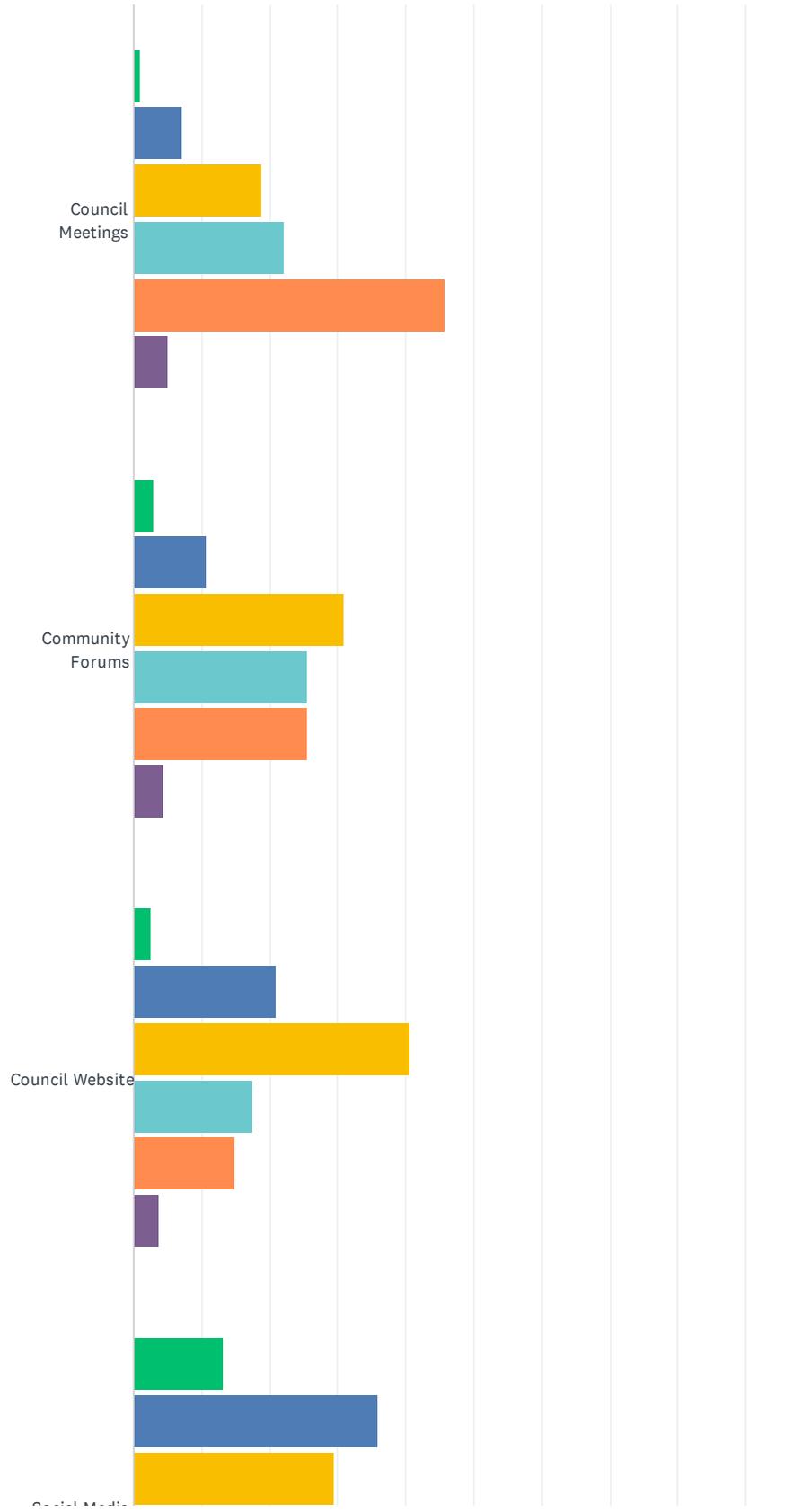
Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very unsatisfied N/A

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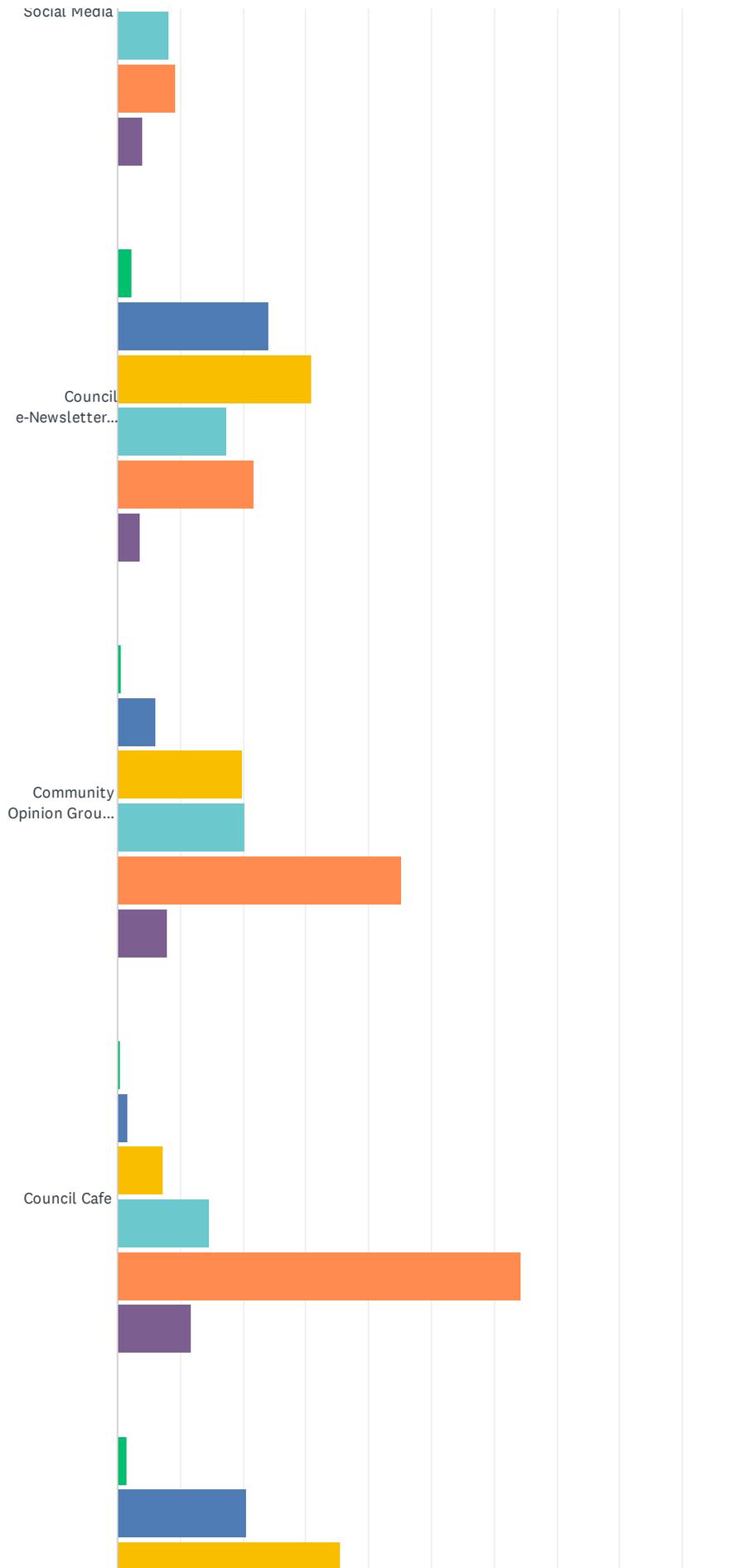
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|---|----------------|--------------|--------------------|---------------|------------------|-------------|-------|
| Being informed about issues impacting the community | 5.08% 23 | 18.98% 86 | 28.26% 128 | 24.72% 112 | 21.41% 97 | 1.55% 7 | 453 |
| Having adequate opportunities to have your say about these issues | 5.33% 24 | 17.33% 78 | 26.89% 121 | 27.11% 122 | 19.11% 86 | 4.22% 19 | 450 |
| Communication by Council | 5.12% 23 | 16.26% 73 | 27.84% 125 | 25.39% 114 | 22.49% 101 | 2.90% 13 | 449 |

Q13 How often do you use the following mediums to access information about Council?

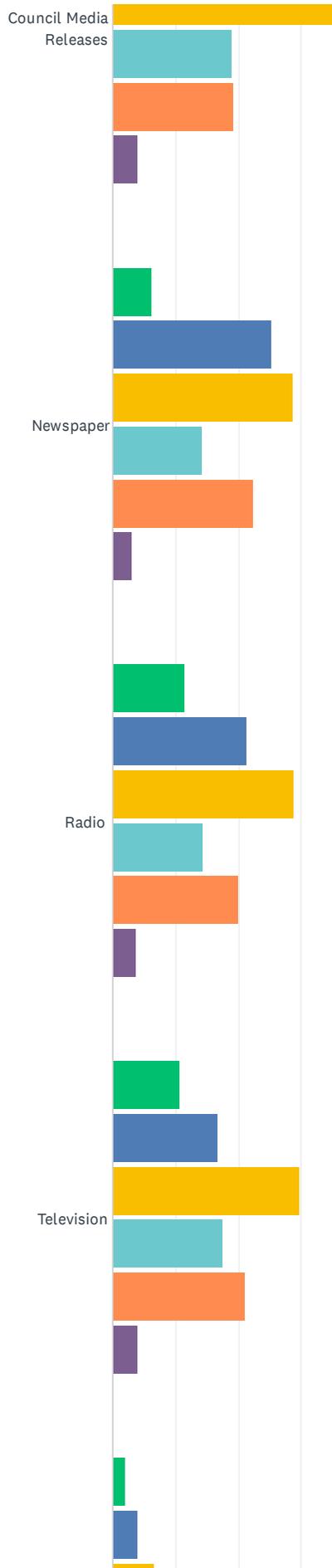
Answered: 455 Skipped: 119



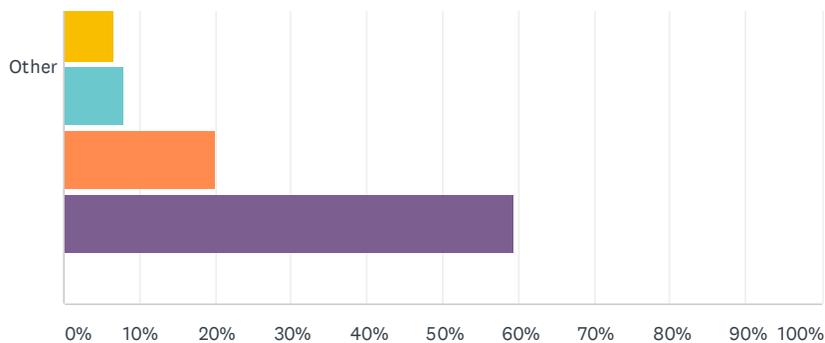
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Griffith City Council Community Survey 2020

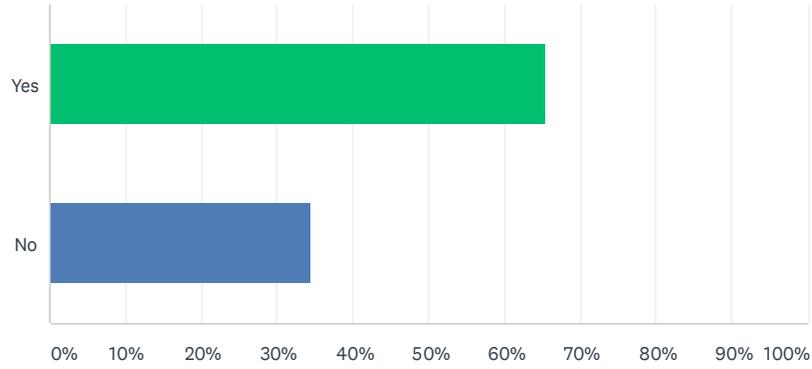


■ Daily
 ■ Frequently
 ■ Sometimes
 ■ Rarely
 ■ Not at all
 ■ N/A

| | DAILY | FREQUENTLY | SOMETIMES | RARELY | NOT AT ALL | N/A | TOTAL |
|--|--------------|---------------|---------------|---------------|---------------|---------------|-------|
| Council Meetings | 1.13% 5 | 7.21% 32 | 18.92% 84 | 22.07% 98 | 45.72% 203 | 4.95% 22 | 444 |
| Community Forums | 2.96% 13 | 10.71% 47 | 30.98% 136 | 25.51% 112 | 25.51% 112 | 4.33% 19 | 439 |
| Council Website | 2.47% 11 | 20.85% 93 | 40.58% 181 | 17.49% 78 | 14.80% 66 | 3.81% 17 | 446 |
| Social Media | 13.14% 59 | 36.08% 162 | 29.40% 132 | 8.24% 37 | 9.13% 41 | 4.01% 18 | 449 |
| Council e-Newsletters i.e. Library, Gallery, Council etc | 2.21% 10 | 24.06% 109 | 30.91% 140 | 17.44% 79 | 21.85% 99 | 3.53% 16 | 453 |
| Community Opinion Group (COG) | 0.68% 3 | 6.08% 27 | 19.82% 88 | 20.27% 90 | 45.27% 201 | 7.88% 35 | 444 |
| Council Cafe | 0.45% 2 | 1.59% 7 | 7.27% 32 | 14.55% 64 | 64.32% 283 | 11.82% 52 | 440 |
| Council Media Releases | 1.57% 7 | 20.58% 92 | 35.57% 159 | 19.02% 85 | 19.24% 86 | 4.03% 18 | 447 |
| Newspaper | 6.28% 28 | 25.34% 113 | 28.70% 128 | 14.13% 63 | 22.42% 100 | 3.14% 14 | 446 |
| Radio | 11.43% 51 | 21.30% 95 | 28.92% 129 | 14.35% 64 | 20.18% 90 | 3.81% 17 | 446 |
| Television | 10.74% 48 | 16.78% 75 | 29.75% 133 | 17.67% 79 | 21.03% 94 | 4.03% 18 | 447 |
| Other | 2.00% 6 | 4.00% 12 | 6.67% 20 | 8.00% 24 | 20.00% 60 | 59.33% 178 | 300 |

Q14 Do you contact Council?

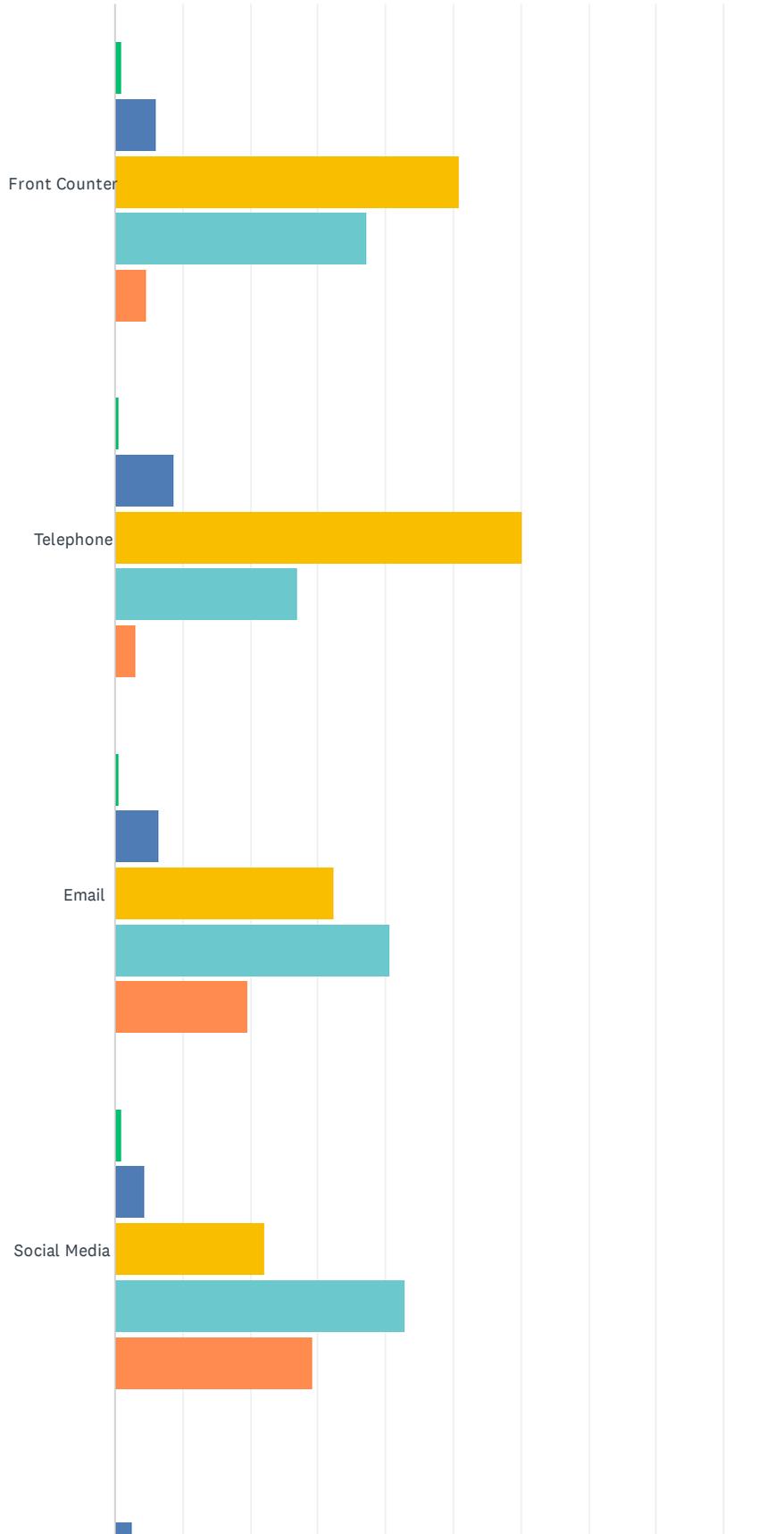
Answered: 451 Skipped: 123



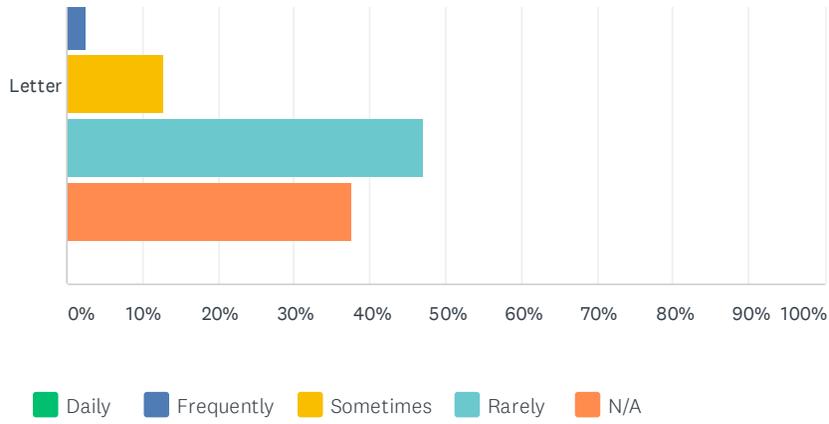
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 65.41% | 295 |
| No | 34.59% | 156 |
| TOTAL | | 451 |

Q15 How often do you contact Council?

Answered: 289 Skipped: 285



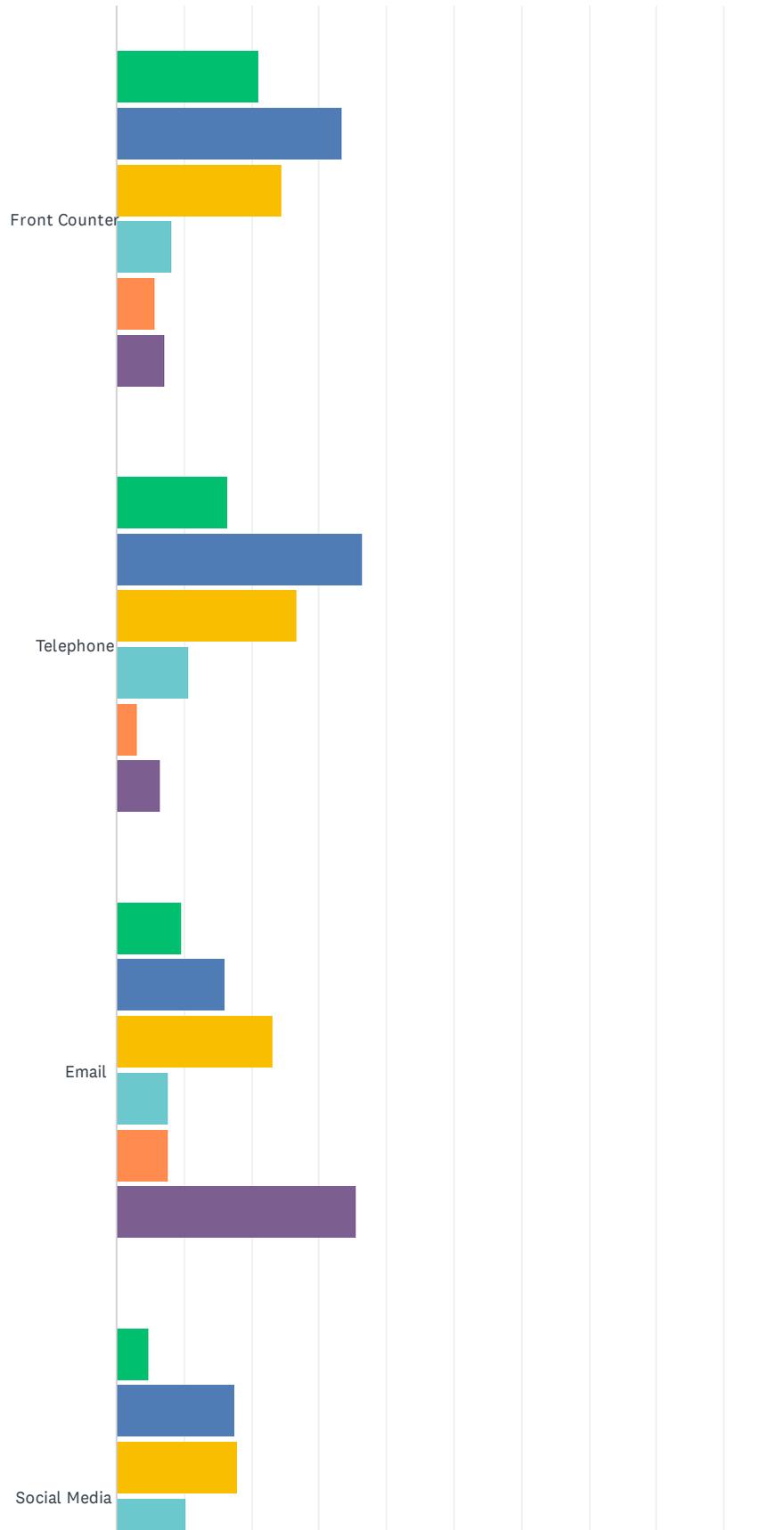
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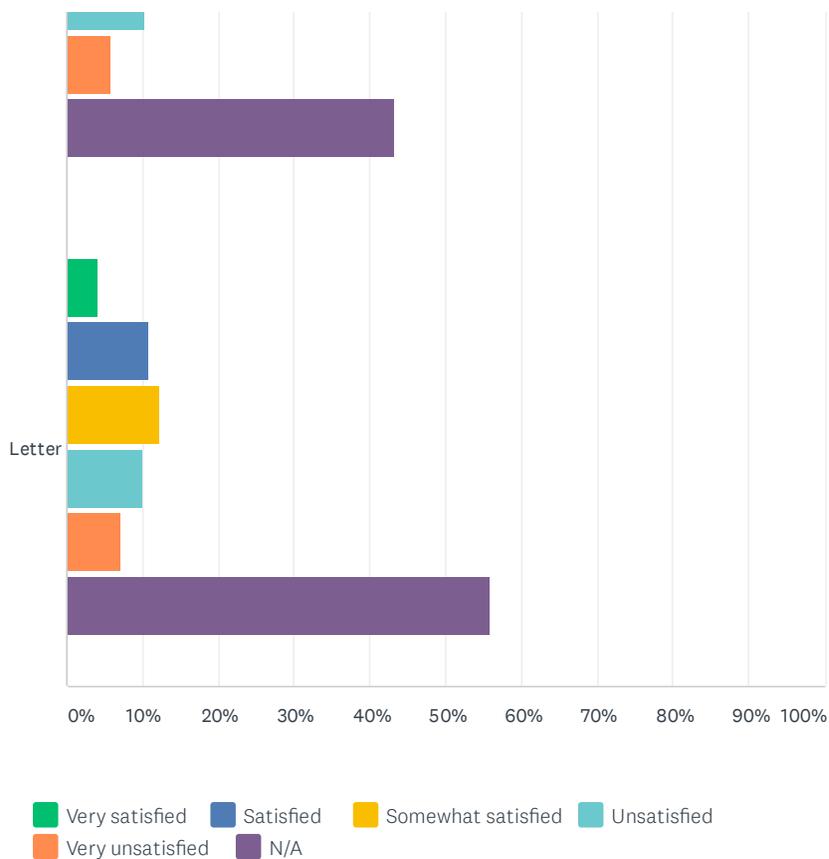
| | DAILY | FREQUENTLY | SOMETIMES | RARELY | N/A | TOTAL |
|---------------|------------|-------------|---------------|---------------|---------------|-------|
| Front Counter | 1.08% 3 | 6.09% 17 | 50.90% 142 | 37.28% 104 | 4.66% 13 | 279 |
| Telephone | 0.71% 2 | 8.87% 25 | 60.28% 170 | 26.95% 76 | 3.19% 9 | 282 |
| Email | 0.73% 2 | 6.57% 18 | 32.48% 89 | 40.51% 111 | 19.71% 54 | 274 |
| Social Media | 1.11% 3 | 4.44% 12 | 22.22% 60 | 42.96% 116 | 29.26% 79 | 270 |
| Letter | 0.00% 0 | 2.55% 7 | 12.77% 35 | 47.08% 129 | 37.59% 103 | 274 |

Q16 How satisfied are you with Council's customer service?

Answered: 289 Skipped: 285



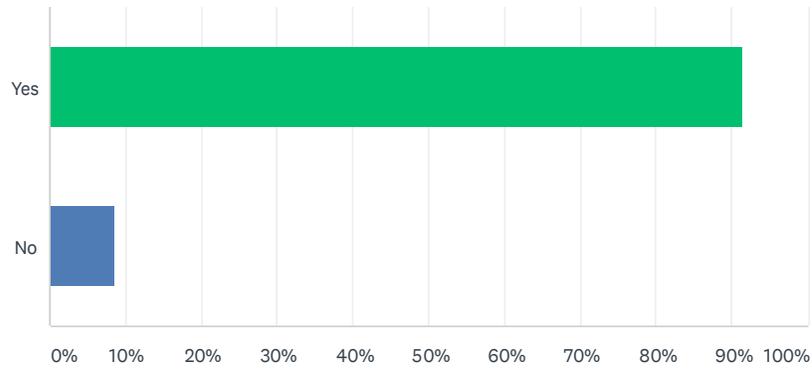
Griffith City Council Community Survey 2020



| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|---------------|----------------|---------------|--------------------|--------------|------------------|---------------|-------|
| Front Counter | 21.20% 60 | 33.57% 95 | 24.38% 69 | 8.13% 23 | 5.65% 16 | 7.07% 20 | 283 |
| Telephone | 16.43% 46 | 36.43% 102 | 26.79% 75 | 10.71% 30 | 3.21% 9 | 6.43% 18 | 280 |
| Email | 9.56% 26 | 16.18% 44 | 23.16% 63 | 7.72% 21 | 7.72% 21 | 35.66% 97 | 272 |
| Social Media | 4.78% 13 | 17.65% 48 | 18.01% 49 | 10.29% 28 | 5.88% 16 | 43.38% 118 | 272 |
| Letter | 4.09% 11 | 10.78% 29 | 12.27% 33 | 10.04% 27 | 7.06% 19 | 55.76% 150 | 269 |

Q17 Do you use Council's Facilities? i.e. Theatre, Gallery, Museum, Landfill, Cemetery, Aquatic Centre, VIC etc

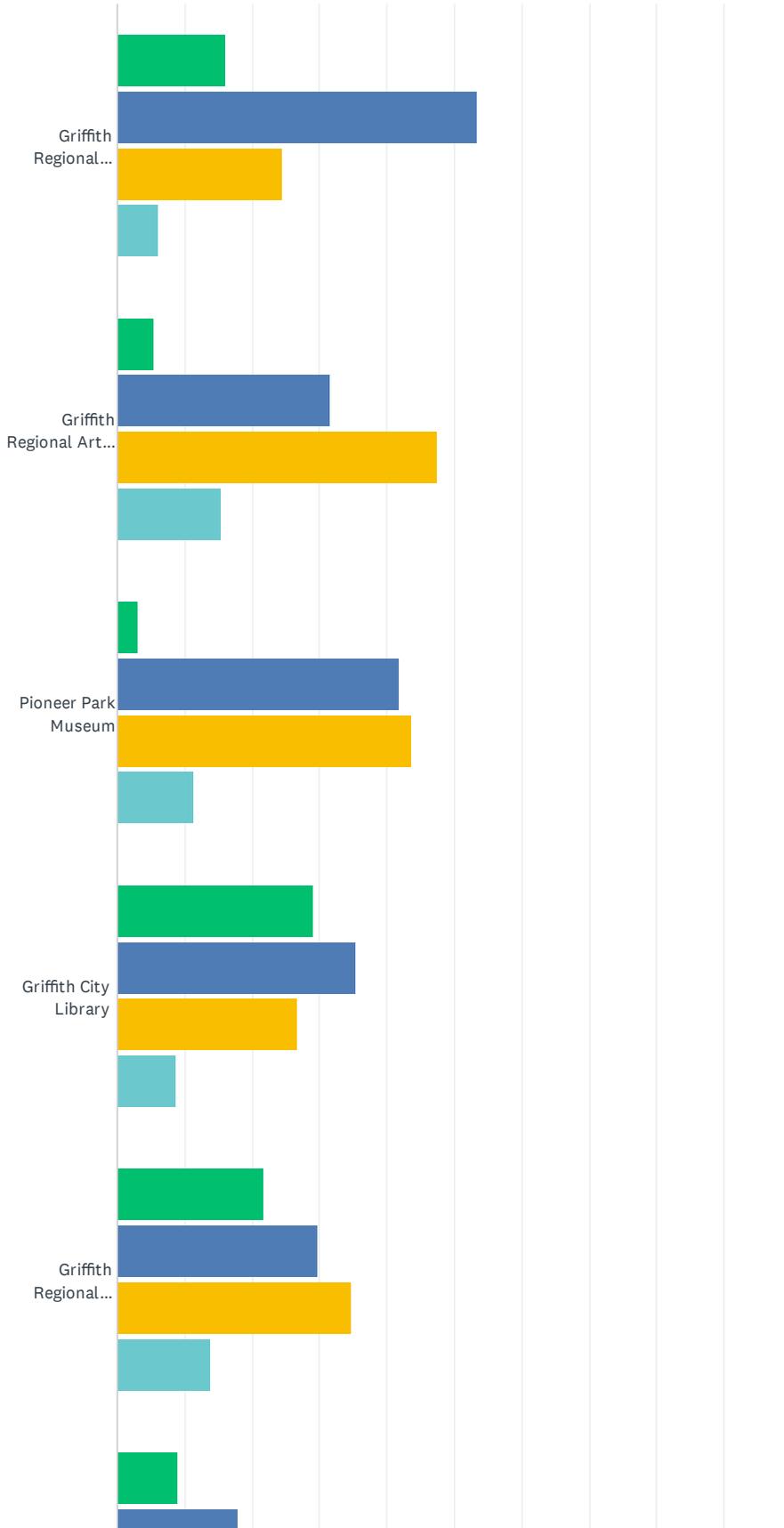
Answered: 445 Skipped: 129



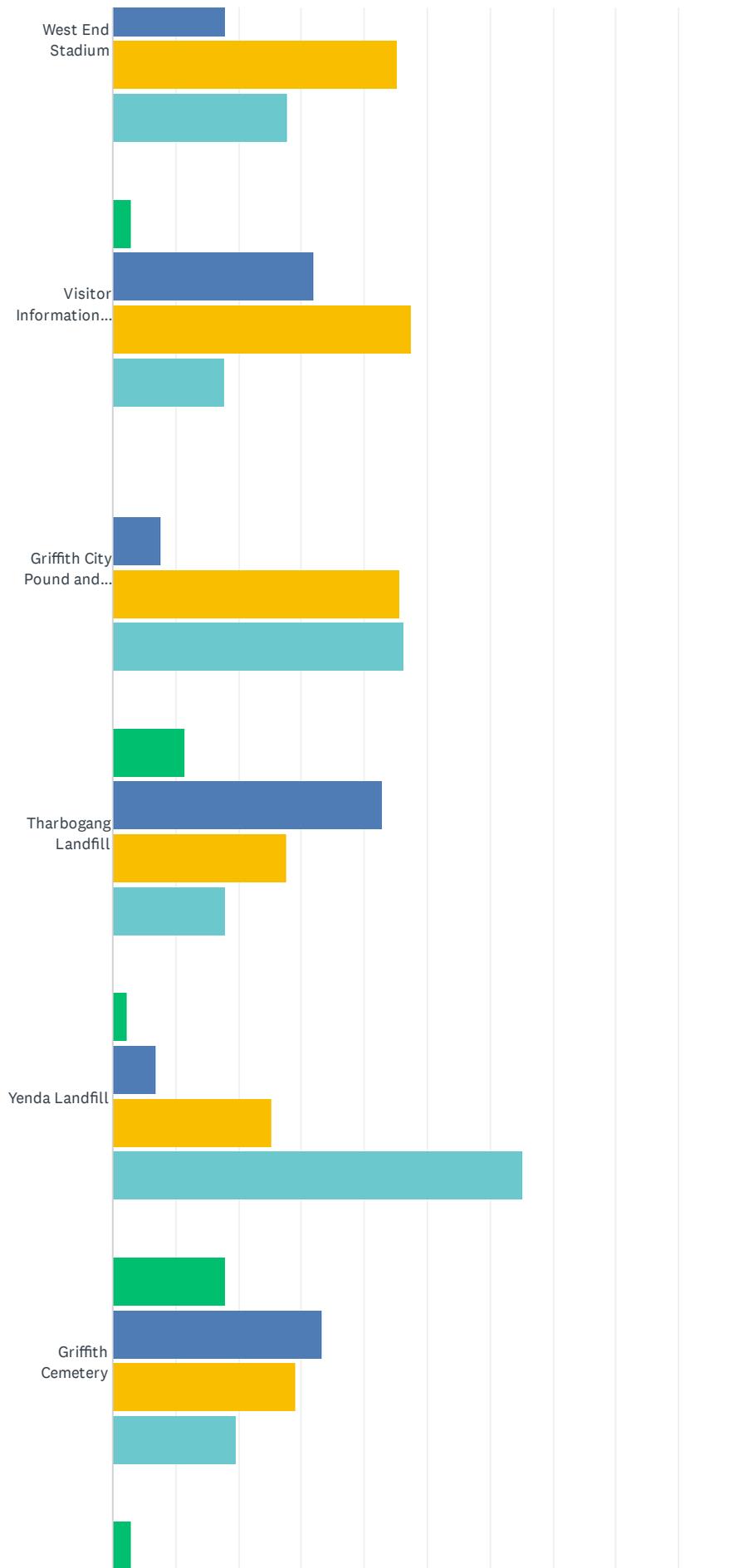
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 91.46% | 407 |
| No | 8.54% | 38 |
| TOTAL | | 445 |

Q18 How often do you use Council's Facilities?

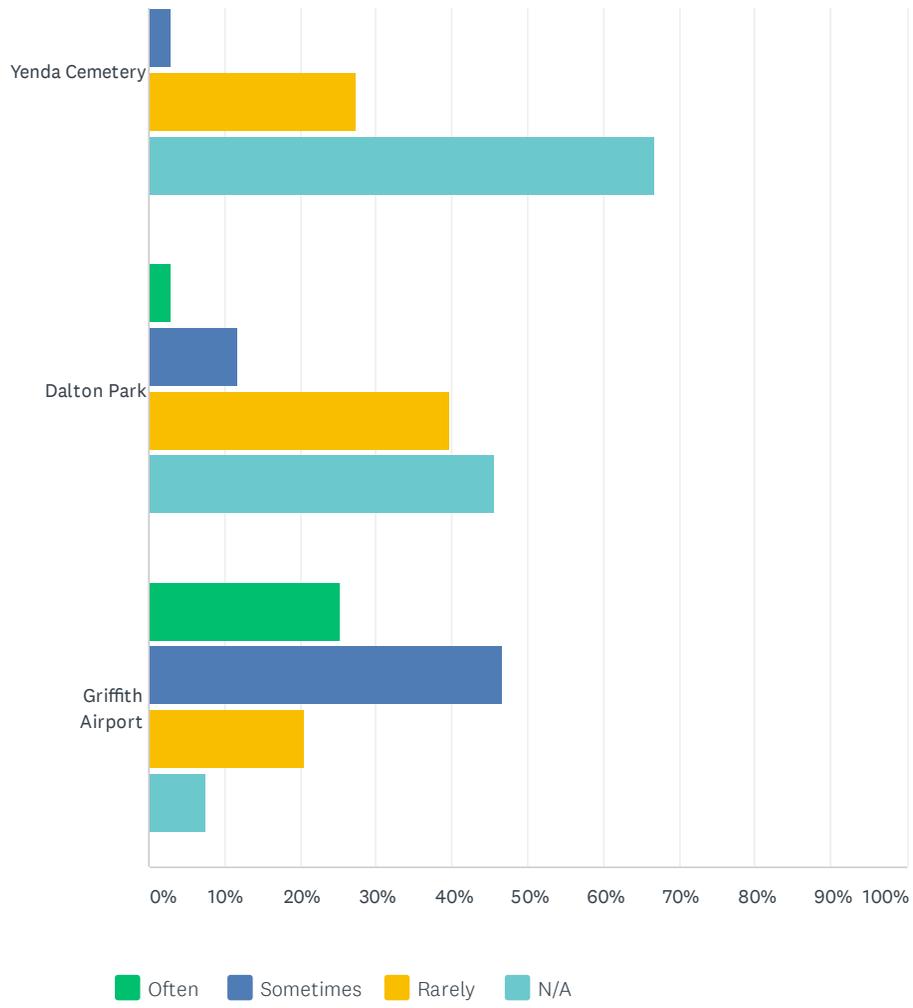
Answered: 388 Skipped: 186



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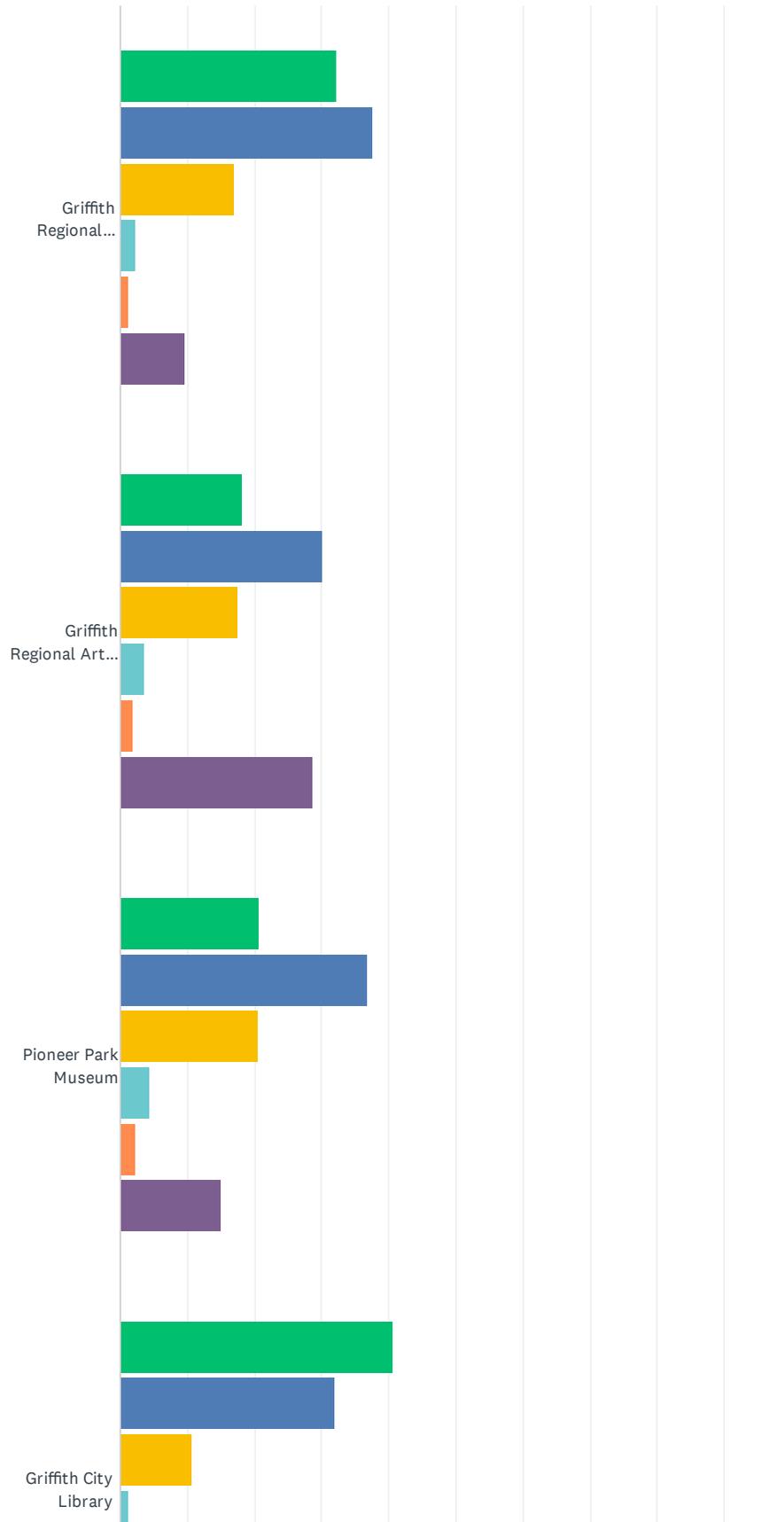


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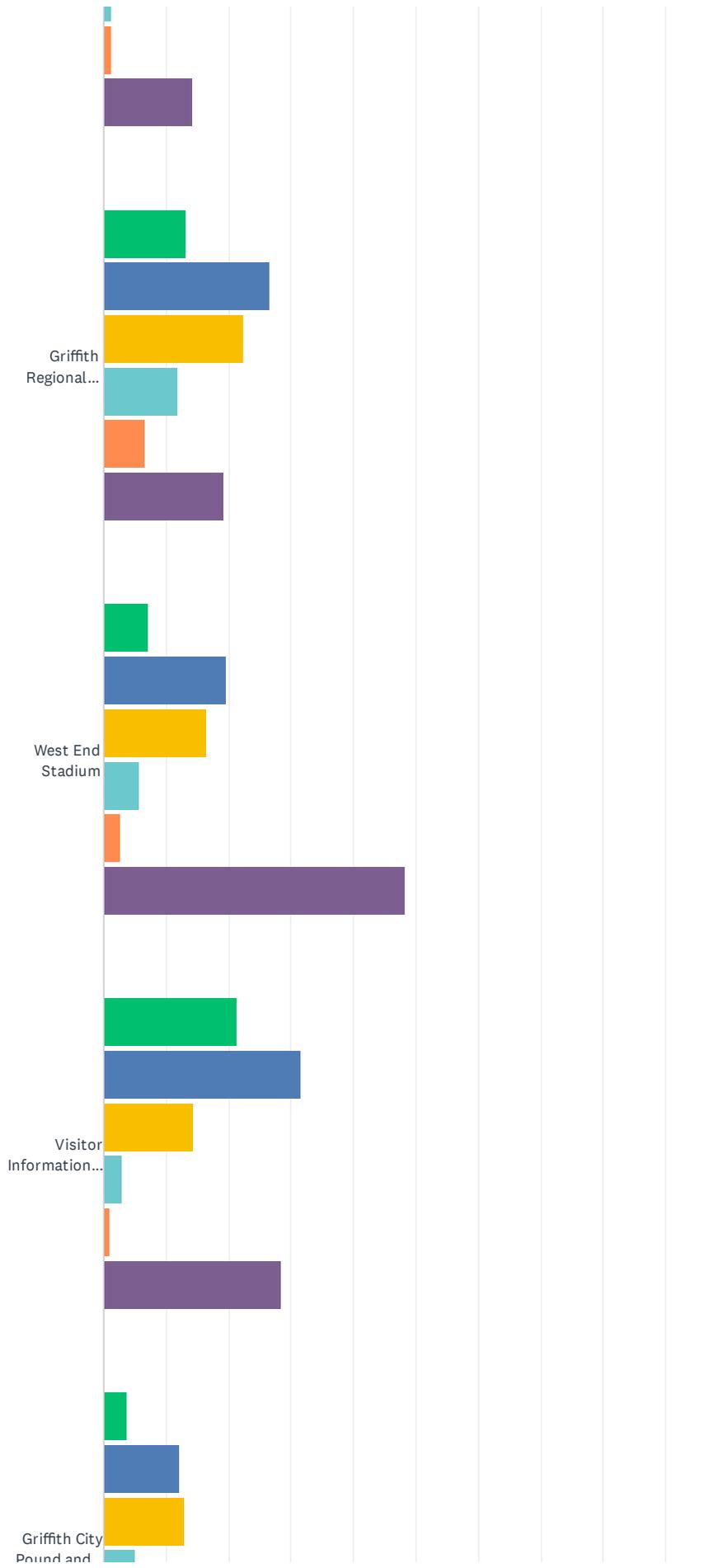
| | OFTEN | SOMETIMES | RARELY | N/A | TOTAL |
|--|---------------|---------------|---------------|---------------|-------|
| Griffith Regional Theatre | 16.15% 62 | 53.39% 205 | 24.48% 94 | 5.99% 23 | 384 |
| Griffith Regional Art Gallery | 5.48% 21 | 31.59% 121 | 47.52% 182 | 15.40% 59 | 383 |
| Pioneer Park Museum | 3.14% 12 | 41.88% 160 | 43.72% 167 | 11.26% 43 | 382 |
| Griffith City Library | 29.09% 112 | 35.32% 136 | 26.75% 103 | 8.83% 34 | 385 |
| Griffith Regional Aquatic Leisure Centre | 21.67% 83 | 29.77% 114 | 34.73% 133 | 13.84% 53 | 383 |
| West End Stadium | 8.95% 34 | 17.89% 68 | 45.26% 172 | 27.89% 106 | 380 |
| Visitor Information Centre | 2.86% 11 | 32.03% 123 | 47.40% 182 | 17.71% 68 | 384 |
| Griffith City Pound and Rehoming Centre | 0.26% 1 | 7.83% 30 | 45.69% 175 | 46.21% 177 | 383 |
| Tharbogang Landfill | 11.46% 44 | 42.97% 165 | 27.60% 106 | 17.97% 69 | 384 |
| Yenda Landfill | 2.40% 9 | 6.93% 26 | 25.33% 95 | 65.33% 245 | 375 |
| Griffith Cemetery | 18.06% 69 | 33.25% 127 | 29.06% 111 | 19.63% 75 | 382 |
| Yenda Cemetery | 2.95% 11 | 2.95% 11 | 27.35% 102 | 66.76% 249 | 373 |
| Dalton Park | 2.93% 11 | 11.73% 44 | 39.73% 149 | 45.60% 171 | 375 |
| Griffith Airport | 25.26% 97 | 46.61% 179 | 20.57% 79 | 7.55% 29 | 384 |

Q19 How satisfied are you with the services available at:

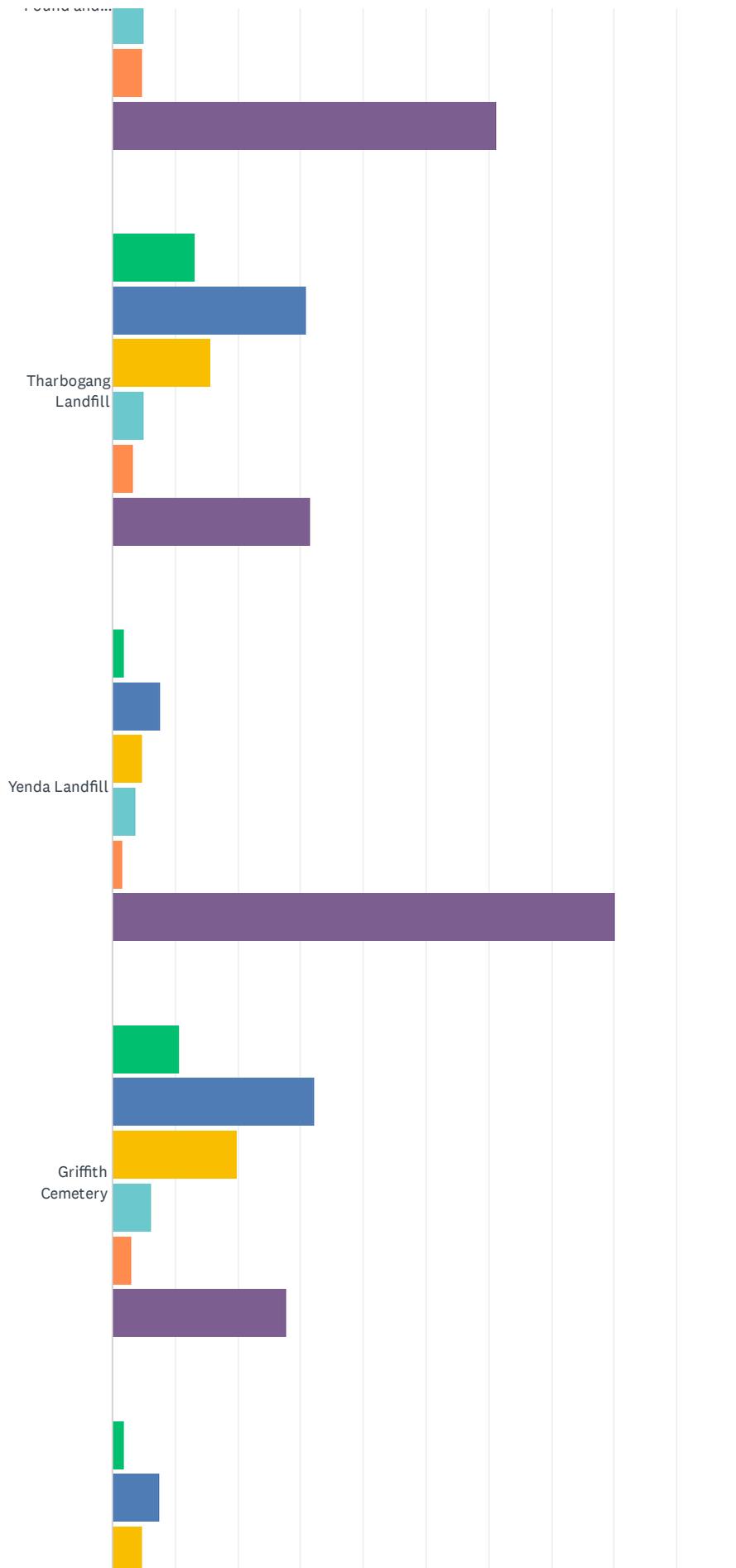
Answered: 387 Skipped: 187



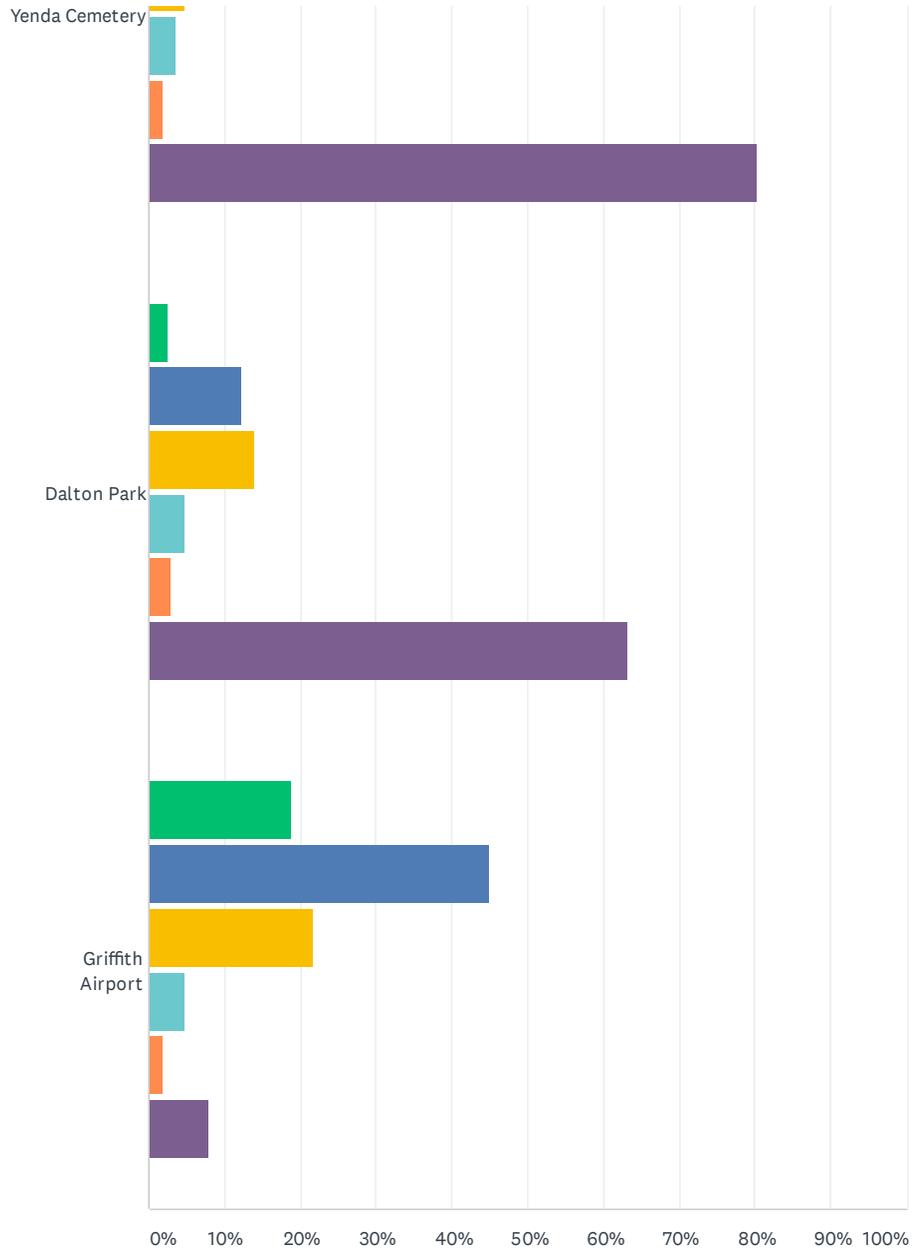
Griffith City Council Community Survey 2020



Griffith City Council Community Survey 2020



Griffith City Council Community Survey 2020



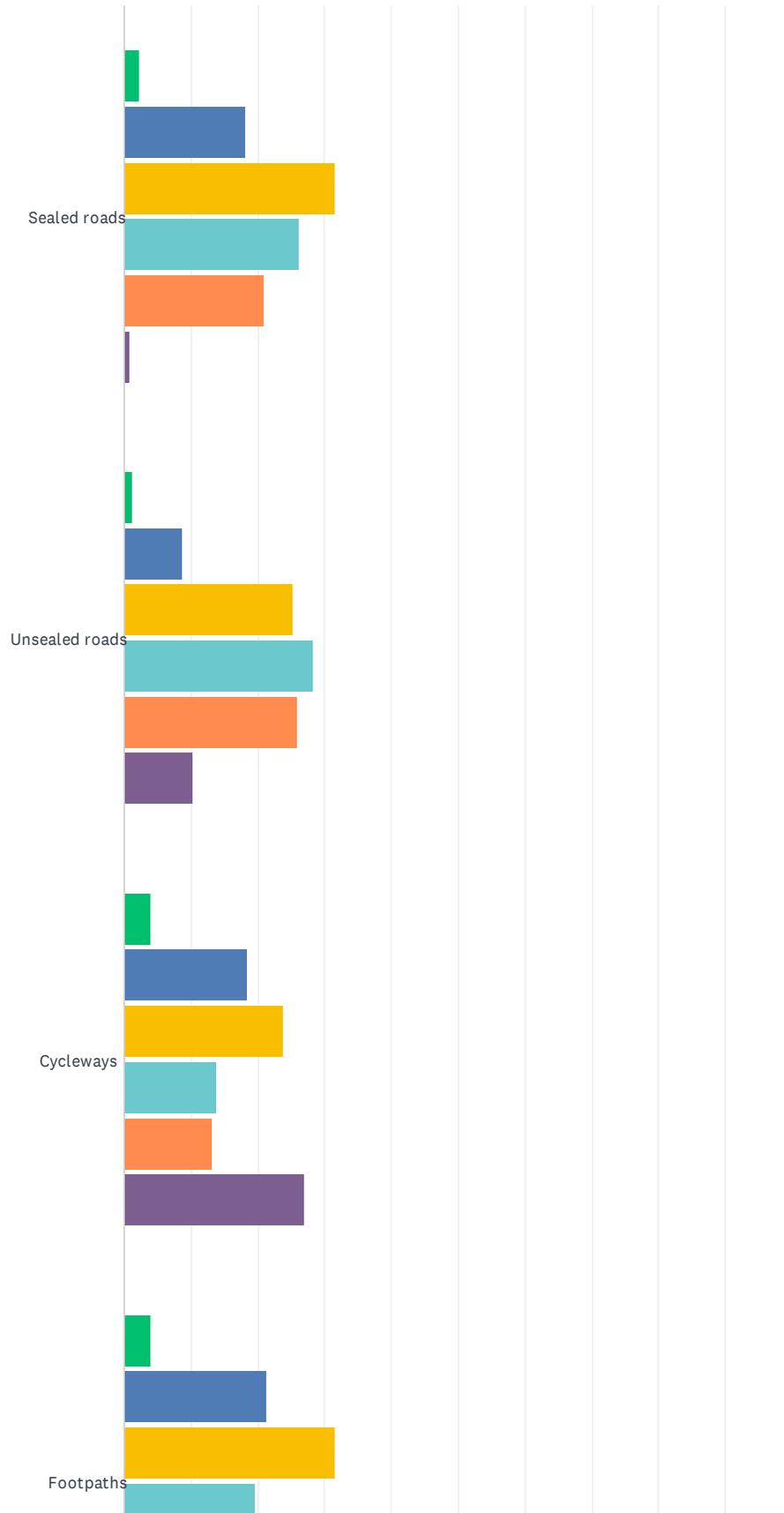
Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very unsatisfied N/A

Griffith City Council Community Survey 2020

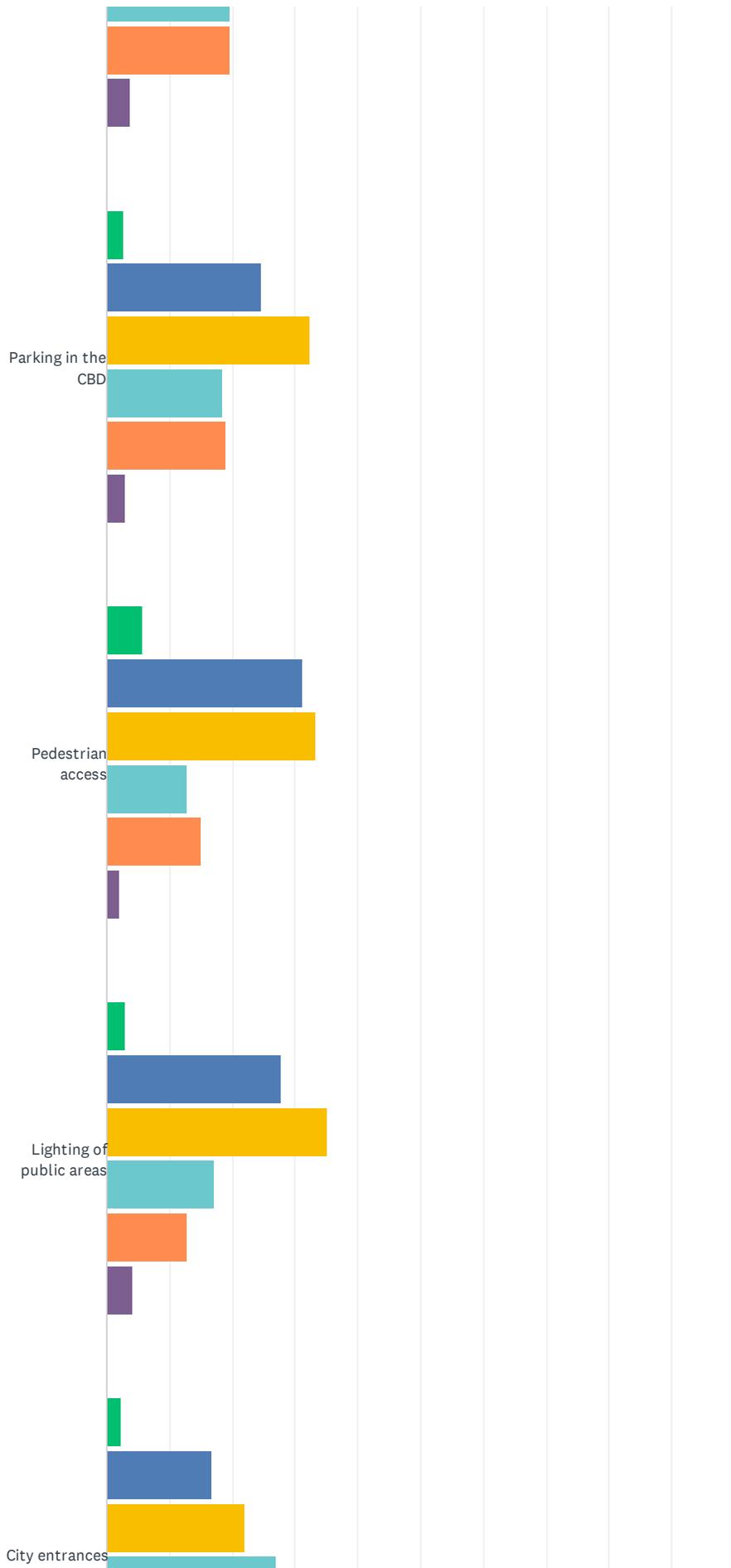
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|--|----------------|---------------|--------------------|--------------|------------------|---------------|-------|
| Griffith Regional Theatre | 32.11% 123 | 37.60% 144 | 16.97% 65 | 2.35% 9 | 1.31% 5 | 9.66% 37 | 383 |
| Griffith Regional Art Gallery | 18.28% 70 | 30.03% 115 | 17.49% 67 | 3.66% 14 | 1.83% 7 | 28.72% 110 | 383 |
| Pioneer Park Museum | 20.79% 79 | 36.84% 140 | 20.53% 78 | 4.47% 17 | 2.37% 9 | 15.00% 57 | 380 |
| Griffith City Library | 40.58% 155 | 31.94% 122 | 10.73% 41 | 1.31% 5 | 1.31% 5 | 14.14% 54 | 382 |
| Griffith Regional Aquatic Leisure Centre | 13.19% 50 | 26.65% 101 | 22.43% 85 | 11.87% 45 | 6.60% 25 | 19.26% 73 | 379 |
| West End Stadium | 7.20% 27 | 19.73% 74 | 16.53% 62 | 5.60% 21 | 2.67% 10 | 48.27% 181 | 375 |
| Visitor Information Centre | 21.37% 81 | 31.66% 120 | 14.51% 55 | 2.90% 11 | 1.06% 4 | 28.50% 108 | 379 |
| Griffith City Pound and Rehoming Centre | 3.70% 14 | 12.17% 46 | 12.96% 49 | 5.03% 19 | 4.76% 18 | 61.38% 232 | 378 |
| Tharbogang Landfill | 13.16% 50 | 31.05% 118 | 15.79% 60 | 5.00% 19 | 3.42% 13 | 31.58% 120 | 380 |
| Yenda Landfill | 1.87% 7 | 7.75% 29 | 4.81% 18 | 3.74% 14 | 1.60% 6 | 80.21% 300 | 374 |
| Griffith Cemetery | 10.58% 40 | 32.28% 122 | 19.84% 75 | 6.35% 24 | 3.17% 12 | 27.78% 105 | 378 |
| Yenda Cemetery | 1.88% 7 | 7.51% 28 | 4.83% 18 | 3.49% 13 | 1.88% 7 | 80.43% 300 | 373 |
| Dalton Park | 2.43% 9 | 12.43% 46 | 14.05% 52 | 4.86% 18 | 2.97% 11 | 63.24% 234 | 370 |
| Griffith Airport | 18.78% 71 | 44.97% 170 | 21.69% 82 | 4.76% 18 | 1.85% 7 | 7.94% 30 | 378 |

Q22 How satisfied are you with the provision and maintenance of:

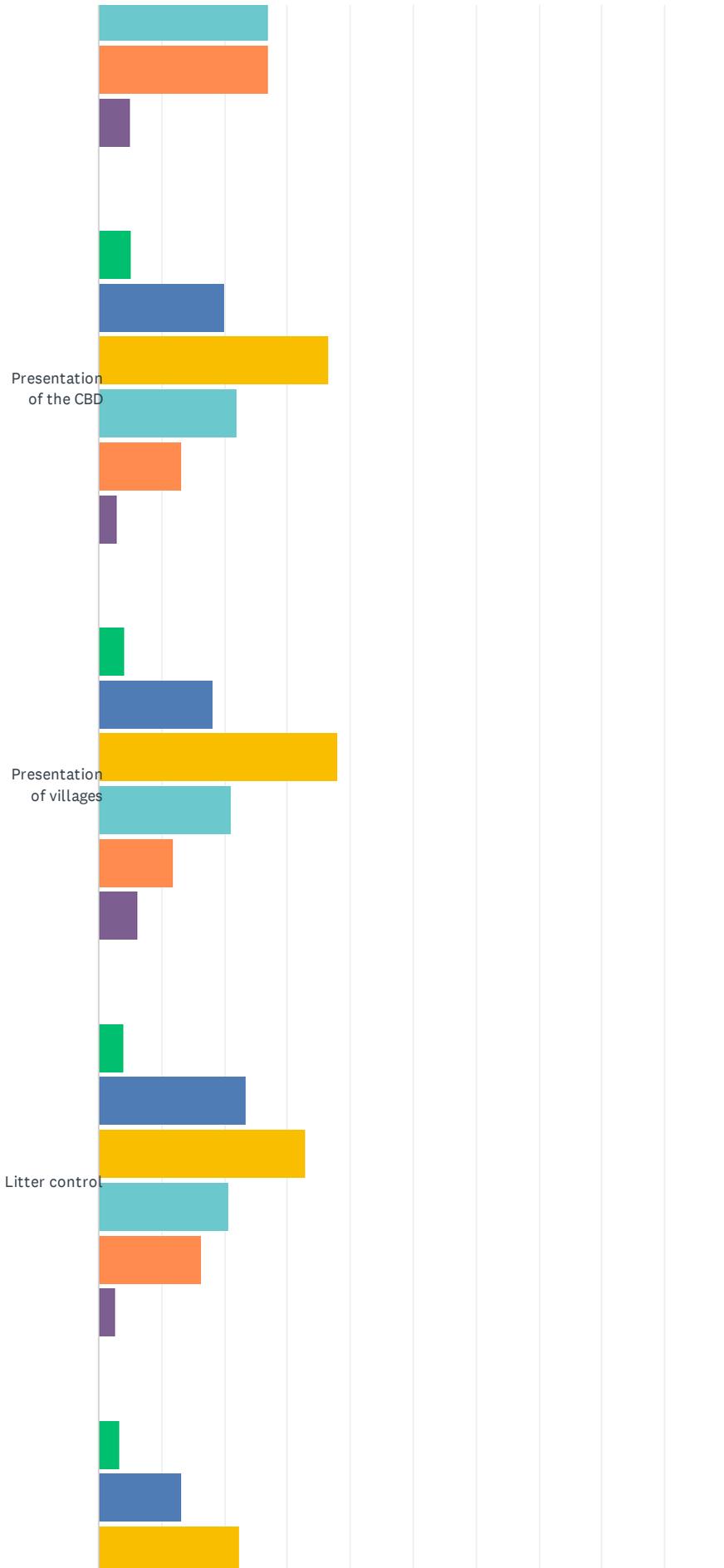
Answered: 385 Skipped: 189



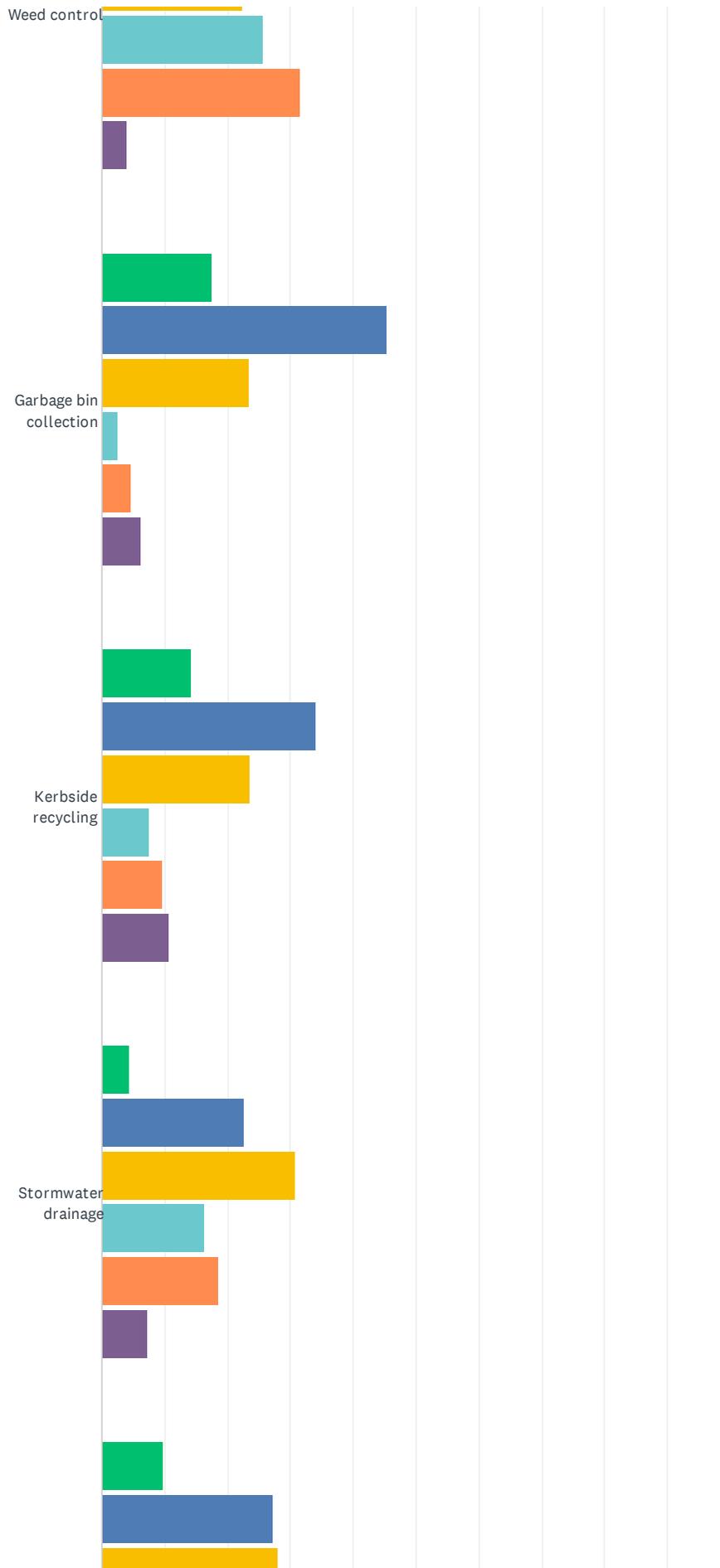
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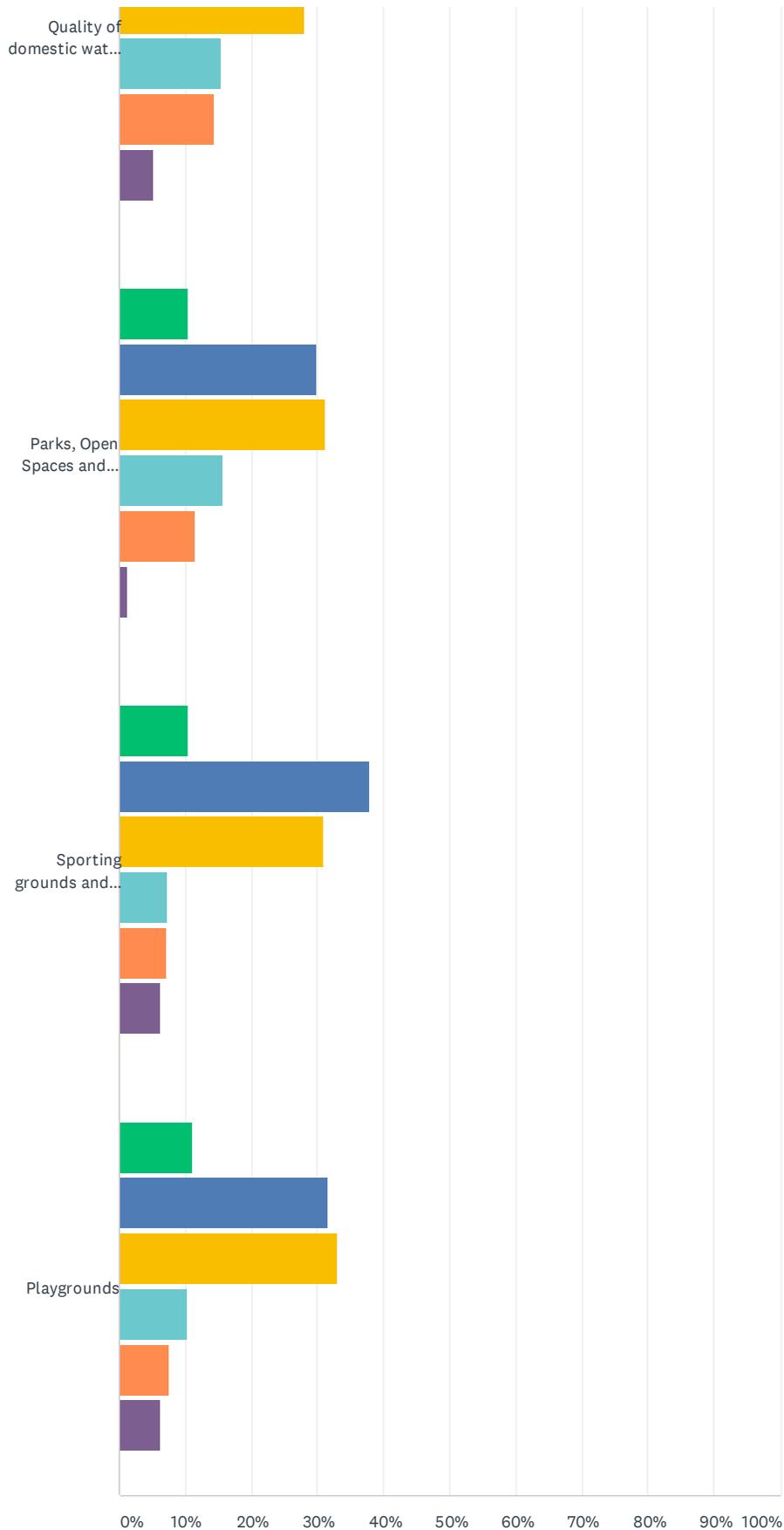
Griffith City Council Community Survey 2020



Griffith City Council Community Survey 2020



Griffith City Council Community Survey 2020



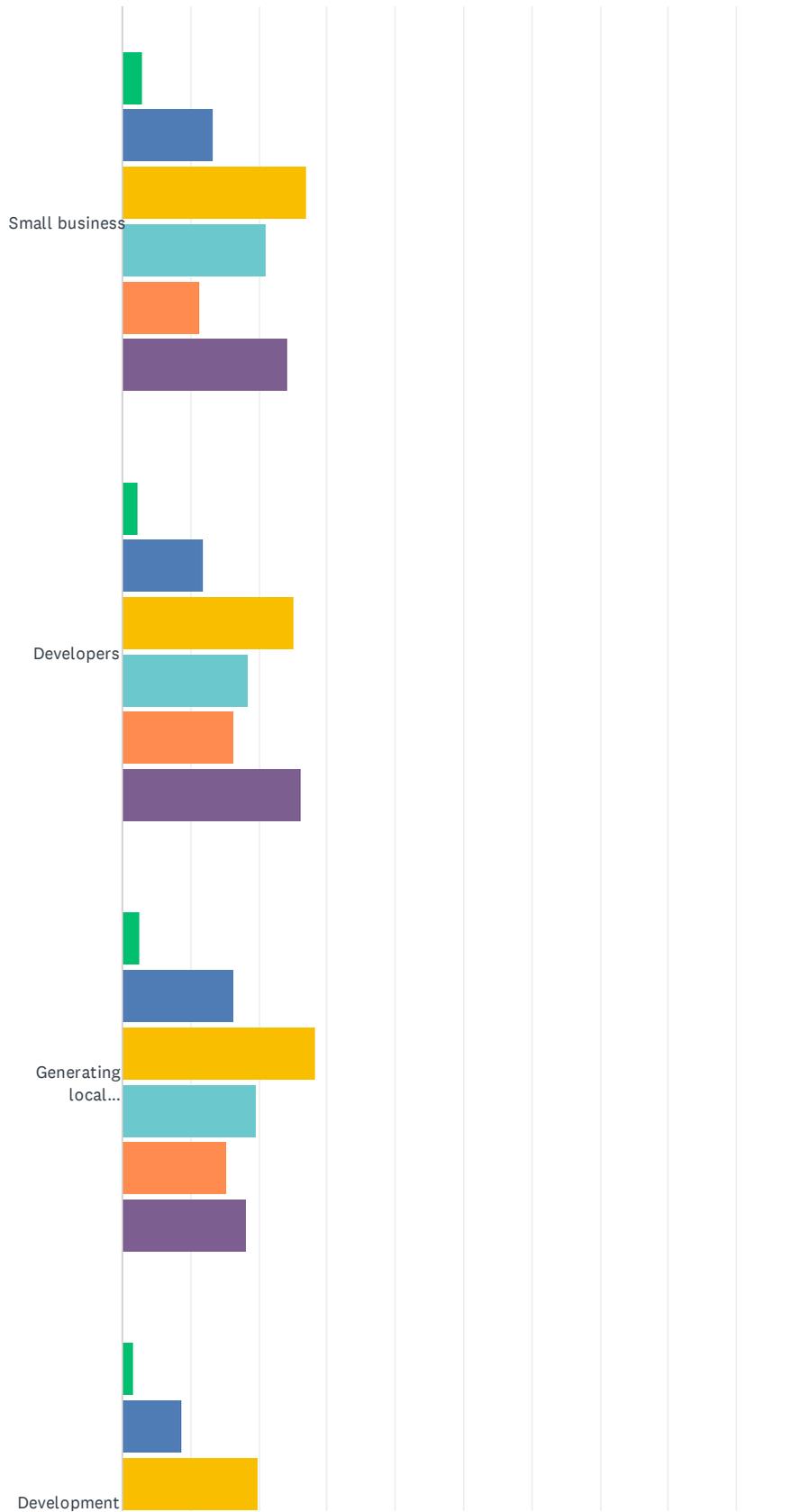
Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very unsatisfied N/A

Griffith City Council Community Survey 2020

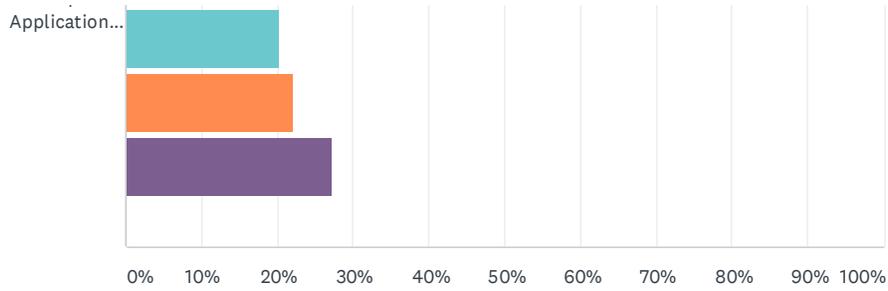
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|----------------------------------|----------------|---------------|--------------------|---------------|------------------|---------------|-------|
| Sealed roads | 2.36% 9 | 18.11% 69 | 31.50% 120 | 26.25% 100 | 21.00% 80 | 0.79% 3 | 381 |
| Unsealed roads | 1.32% 5 | 8.73% 33 | 25.40% 96 | 28.31% 107 | 25.93% 98 | 10.32% 39 | 378 |
| Cycleways | 3.96% 15 | 18.47% 70 | 23.75% 90 | 13.72% 52 | 13.19% 50 | 26.91% 102 | 379 |
| Footpaths | 3.95% 15 | 21.32% 81 | 31.58% 120 | 19.74% 75 | 19.74% 75 | 3.68% 14 | 380 |
| Parking in the CBD | 2.62% 10 | 24.61% 94 | 32.46% 124 | 18.32% 70 | 19.11% 73 | 2.88% 11 | 382 |
| Pedestrian access | 5.74% 22 | 31.07% 119 | 33.16% 127 | 12.79% 49 | 15.14% 58 | 2.09% 8 | 383 |
| Lighting of public areas | 2.89% 11 | 27.82% 106 | 35.17% 134 | 17.06% 65 | 12.86% 49 | 4.20% 16 | 381 |
| City entrances | 2.36% 9 | 16.75% 64 | 21.99% 84 | 26.96% 103 | 26.96% 103 | 4.97% 19 | 382 |
| Presentation of the CBD | 5.24% 20 | 20.16% 77 | 36.65% 140 | 21.99% 84 | 13.09% 50 | 2.88% 11 | 382 |
| Presentation of villages | 4.18% 16 | 18.28% 70 | 38.12% 146 | 21.15% 81 | 12.01% 46 | 6.27% 24 | 383 |
| Litter control | 3.95% 15 | 23.42% 89 | 32.89% 125 | 20.79% 79 | 16.32% 62 | 2.63% 10 | 380 |
| Weed control | 3.41% 13 | 13.12% 50 | 22.31% 85 | 25.72% 98 | 31.50% 120 | 3.94% 15 | 381 |
| Garbage bin collection | 17.49% 67 | 45.43% 174 | 23.50% 90 | 2.61% 10 | 4.70% 18 | 6.27% 24 | 383 |
| Kerbside recycling | 14.17% 54 | 34.12% 130 | 23.62% 90 | 7.61% 29 | 9.71% 37 | 10.76% 41 | 381 |
| Stormwater drainage | 4.46% 17 | 22.57% 86 | 30.71% 117 | 16.27% 62 | 18.64% 71 | 7.35% 28 | 381 |
| Quality of domestic water supply | 9.92% 38 | 27.15% 104 | 27.94% 107 | 15.40% 59 | 14.36% 55 | 5.22% 20 | 383 |
| Parks, Open Spaces and Reserves | 10.47% 40 | 29.84% 114 | 31.15% 119 | 15.71% 60 | 11.52% 44 | 1.31% 5 | 382 |
| Sporting grounds and facilities | 10.47% 40 | 37.96% 145 | 30.89% 118 | 7.33% 28 | 7.07% 27 | 6.28% 24 | 382 |
| Playgrounds | 11.05% 42 | 31.58% 120 | 33.16% 126 | 10.26% 39 | 7.63% 29 | 6.32% 24 | 380 |

Q23 How would you rate the support provided by Council for the following?

Answered: 366 Skipped: 208



Griffith City Council Community Survey 2020

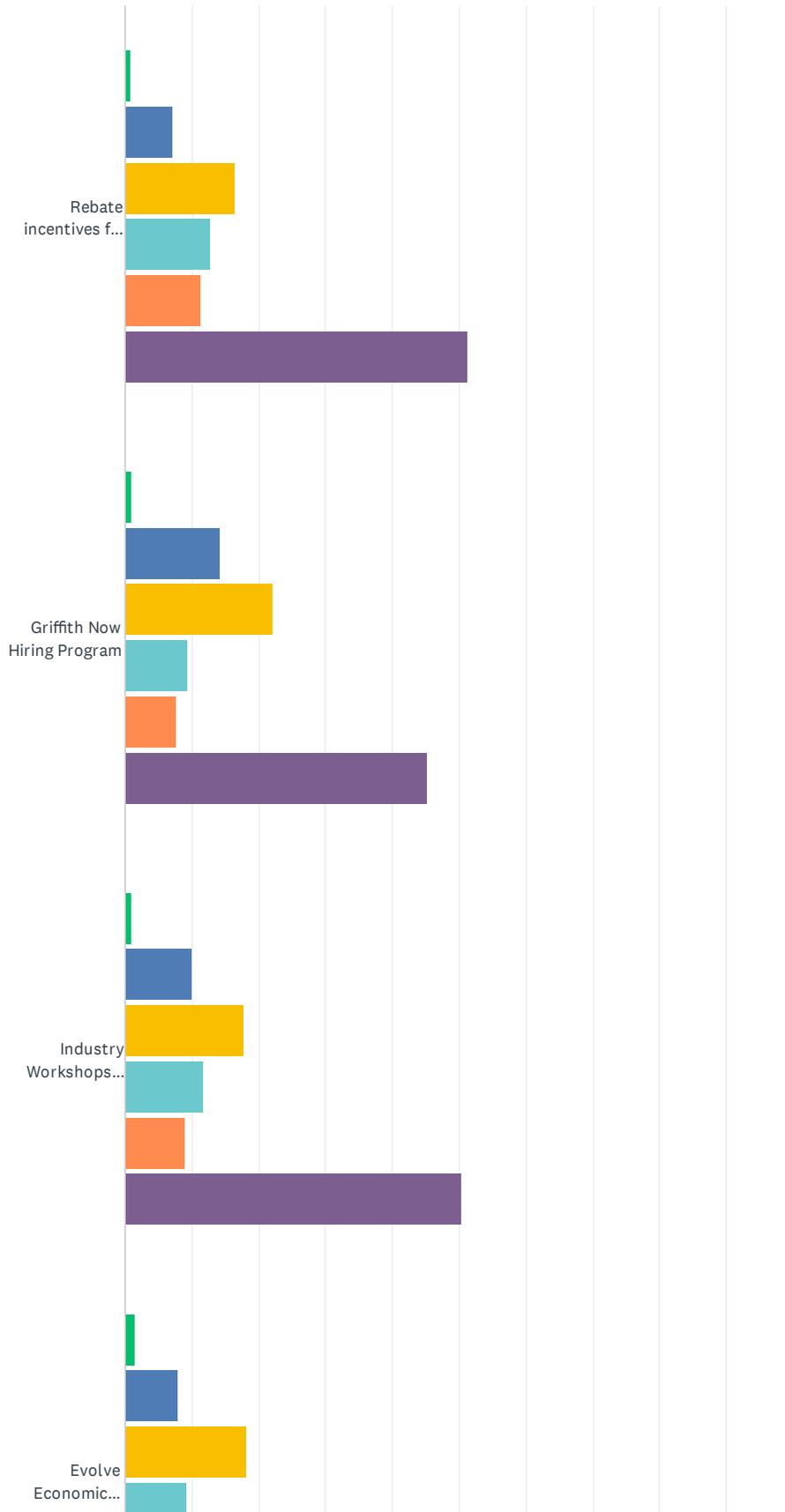


■ Very satisfactory
 ■ Satisfactory
 ■ Somewhat satisfactory
 ■ Unsatisfactory
■ Very unsatisfactory
 ■ N/A

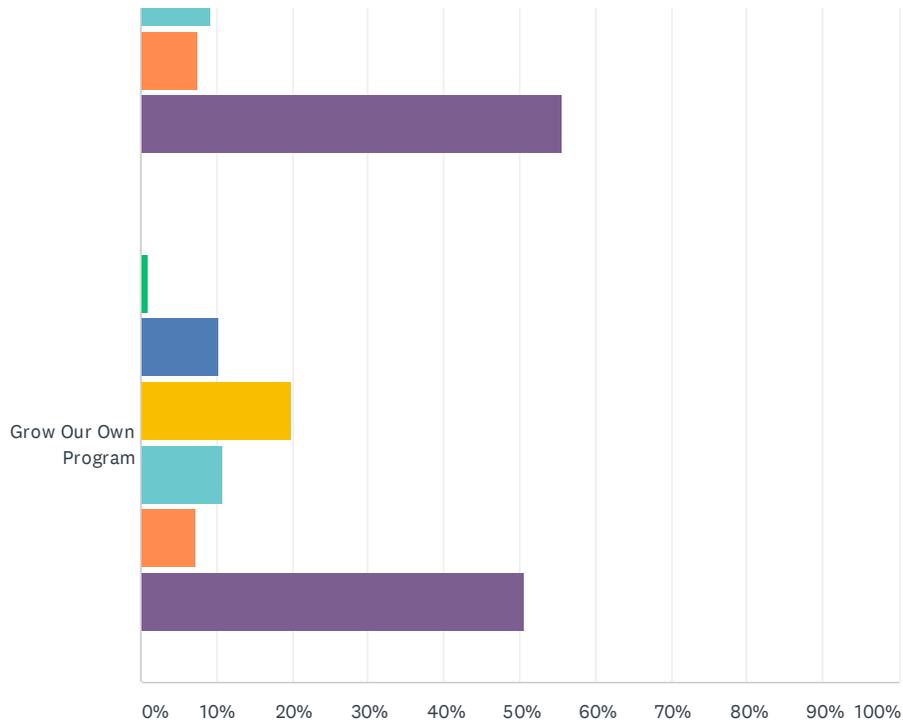
| | VERY SATISFACTORY | SATISFACTORY | SOMEWHAT SATISFACTORY | UNSATISFACTORY | VERY UNSATISFACTORY | N/A | TOTAL |
|---|-------------------|--------------|-----------------------|----------------|---------------------|--------------|-------|
| Small business | 3.02% 11 | 13.46% 49 | 26.92% 98 | 21.15% 77 | 11.26% 41 | 24.18% 88 | 364 |
| Developers | 2.20% 8 | 11.85% 43 | 25.07% 91 | 18.46% 67 | 16.25% 59 | 26.17% 95 | 363 |
| Generating local employment opportunities | 2.49% 9 | 16.30% 59 | 28.18% 102 | 19.61% 71 | 15.19% 55 | 18.23% 66 | 362 |
| Development Application process | 1.65% 6 | 8.79% 32 | 19.78% 72 | 20.33% 74 | 22.25% 81 | 27.20% 99 | 364 |

Q24 How satisfied are you with the following?

Answered: 361 Skipped: 213



Griffith City Council Community Survey 2020

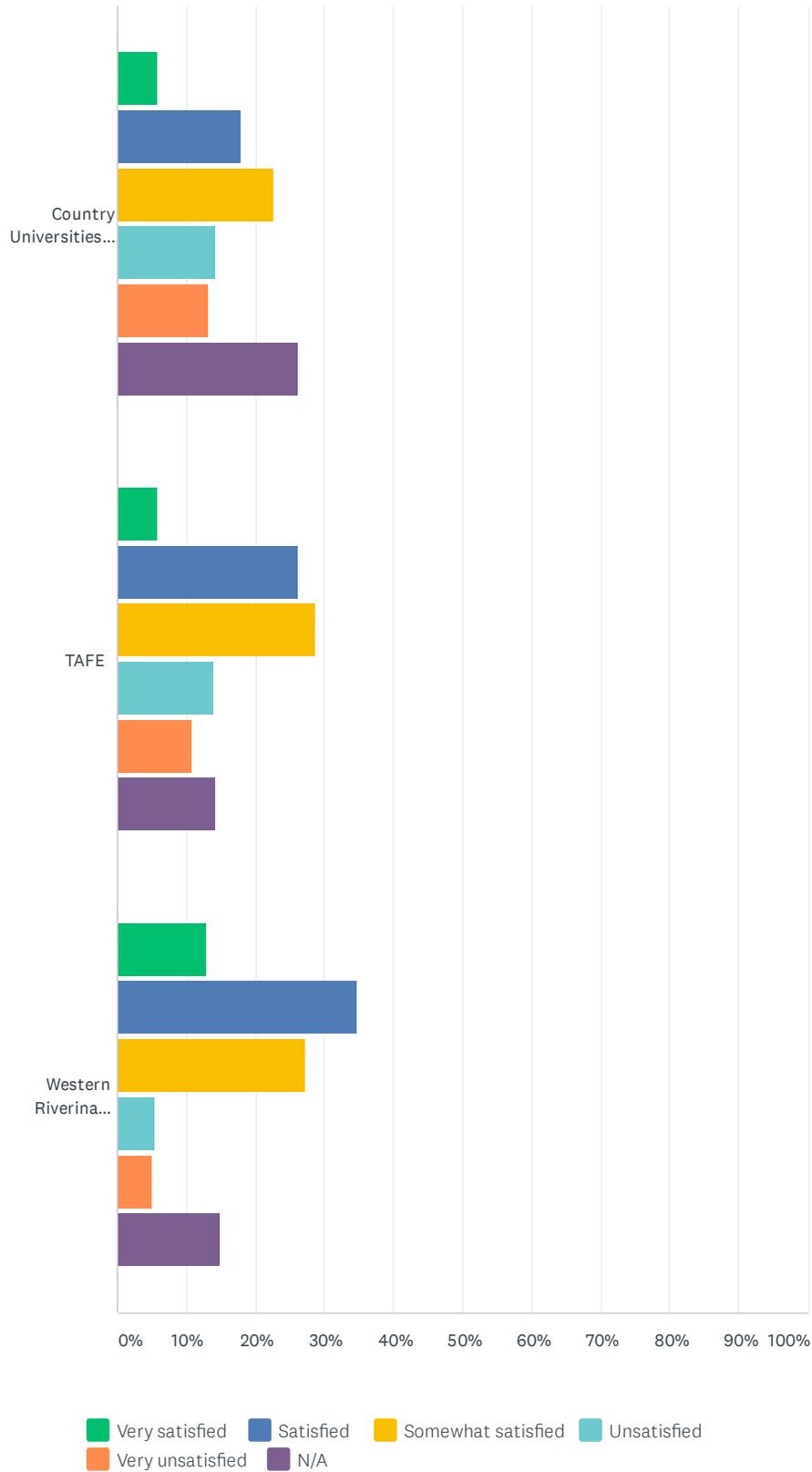


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|---|----------------|--------------|--------------------|--------------|------------------|---------------|-------|
| Rebate incentives for developer contributions | 0.83% 3 | 7.20% 26 | 16.62% 60 | 12.74% 46 | 11.36% 41 | 51.25% 185 | 361 |
| Griffith Now Hiring Program | 1.11% 4 | 14.17% 51 | 22.22% 80 | 9.44% 34 | 7.78% 28 | 45.28% 163 | 360 |
| Industry Workshops presented by Council | 1.11% 4 | 10.03% 36 | 17.83% 64 | 11.70% 42 | 8.91% 32 | 50.42% 181 | 359 |
| Evolve Economic Development Newsletter | 1.39% 5 | 8.03% 29 | 18.28% 66 | 9.14% 33 | 7.48% 27 | 55.68% 201 | 361 |
| Grow Our Own Program | 1.12% 4 | 10.34% 37 | 19.83% 71 | 10.89% 39 | 7.26% 26 | 50.56% 181 | 358 |

Q25 How satisfied are you with further education opportunities in Griffith?

Answered: 365 Skipped: 209

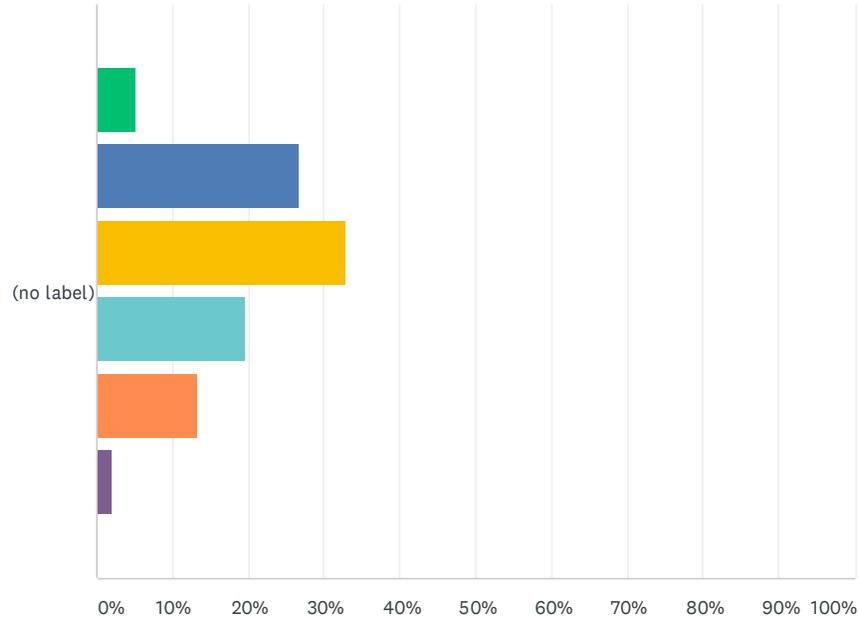


Griffith City Council Community Survey 2020

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|------------------------------------|----------------|---------------|--------------------|--------------|------------------|--------------|-------|
| Country Universities Centre | 5.79% 21 | 17.91% 65 | 22.59% 82 | 14.33% 52 | 13.22% 48 | 26.17% 95 | 363 |
| TAFE | 5.90% 21 | 26.12% 93 | 28.65% 102 | 14.04% 50 | 10.96% 39 | 14.33% 51 | 356 |
| Western Riverina Community College | 12.88% 47 | 34.79% 127 | 27.12% 99 | 5.48% 20 | 4.93% 18 | 14.79% 54 | 365 |

Q26 How satisfied are you with the variety of retail options in Griffith?

Answered: 366 Skipped: 208

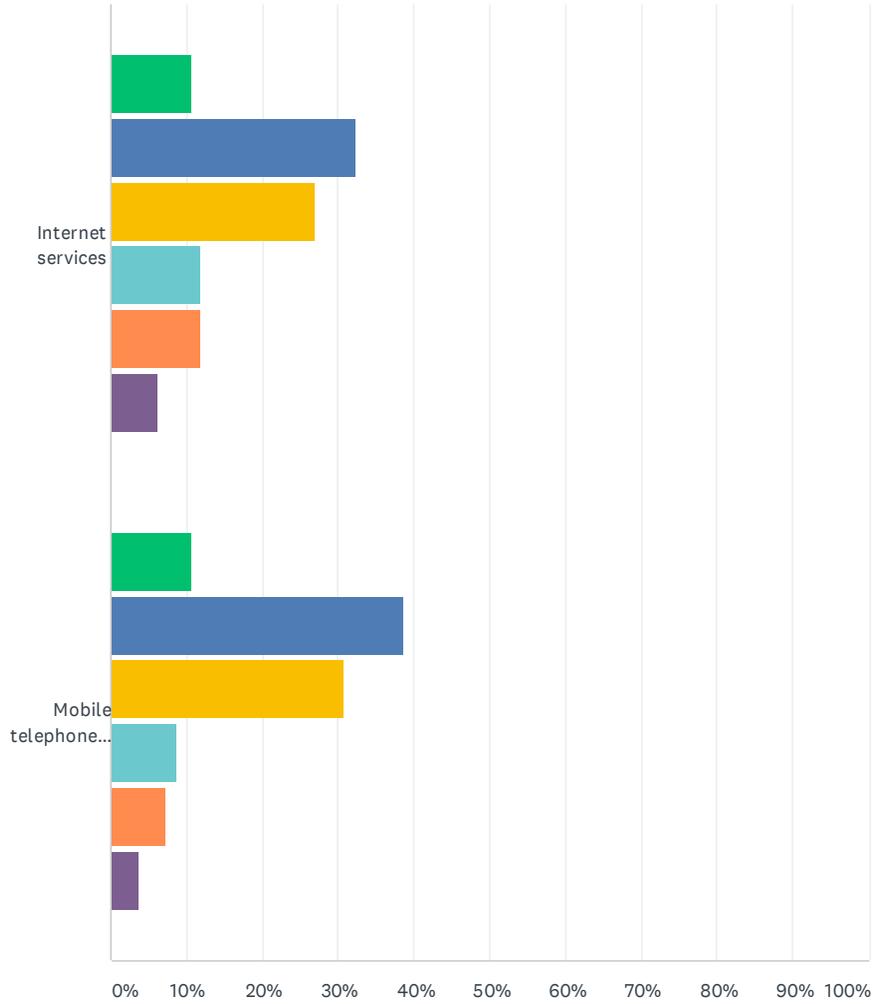


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|--------------|--------------------|--------------|------------------|------------|-------|------------------|
| (no label) | 5.19% 19 | 26.78% 98 | 32.79% 120 | 19.67% 72 | 13.39% 49 | 2.19% 8 | 366 | 3.16 |

Q27 How would you rate your access to:

Answered: 367 Skipped: 207

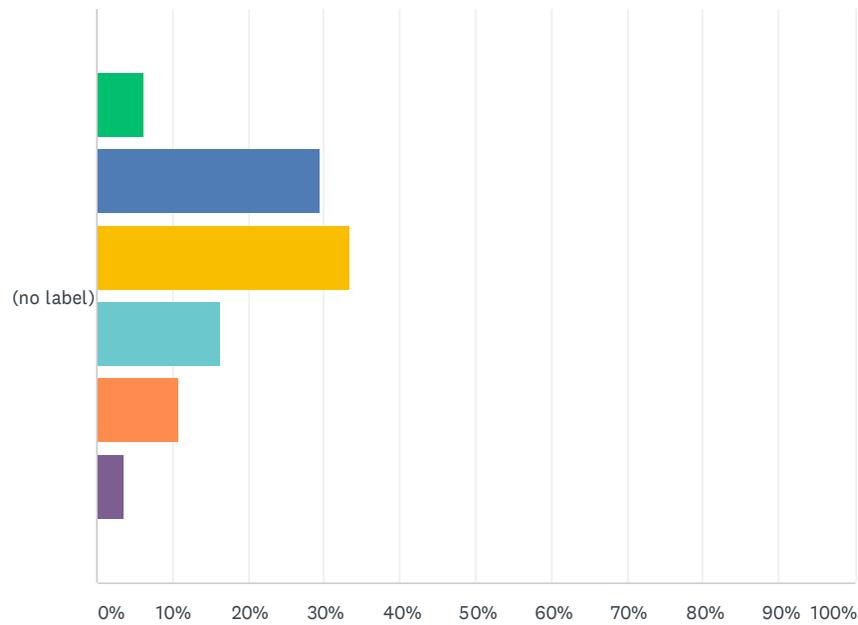


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|--------------------------|----------------|---------------|--------------------|--------------|------------------|-------------|-------|------------------|
| Internet services | 10.70% 38 | 32.39% 115 | 27.04% 96 | 11.83% 42 | 11.83% 42 | 6.20% 22 | 355 | 3.00 |
| Mobile telephone network | 10.68% 39 | 38.63% 141 | 30.68% 112 | 8.77% 32 | 7.40% 27 | 3.84% 14 | 365 | 2.75 |

Q28 How satisfied are you with the promotion of Griffith as a tourist destination?

Answered: 367 Skipped: 207

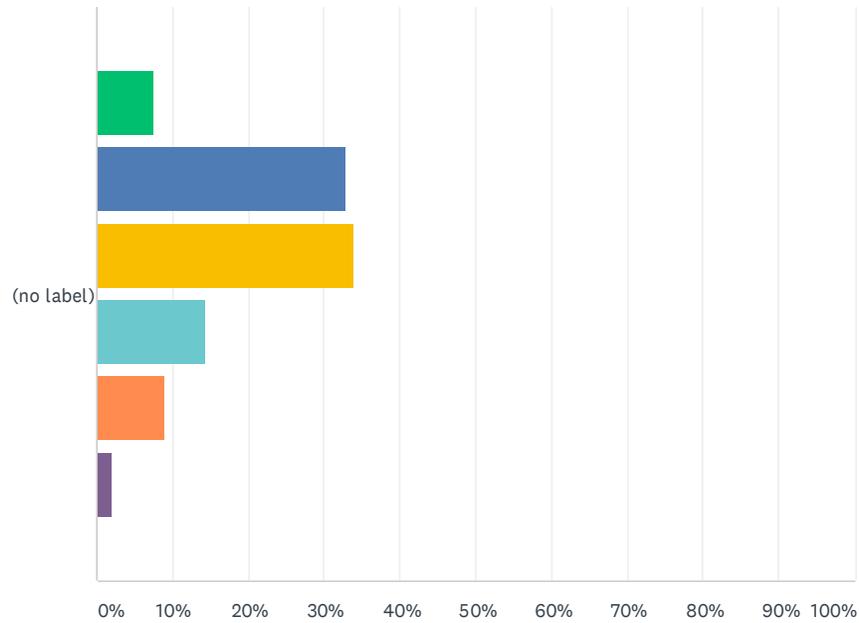


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|---------------|--------------------|--------------|------------------|-------------|-------|------------------|
| (no label) | 6.27% 23 | 29.43% 108 | 33.51% 123 | 16.35% 60 | 10.90% 40 | 3.54% 13 | 367 | 3.07 |

Q29 How satisfied are you with community events held in Griffith each year?

Answered: 368 Skipped: 206

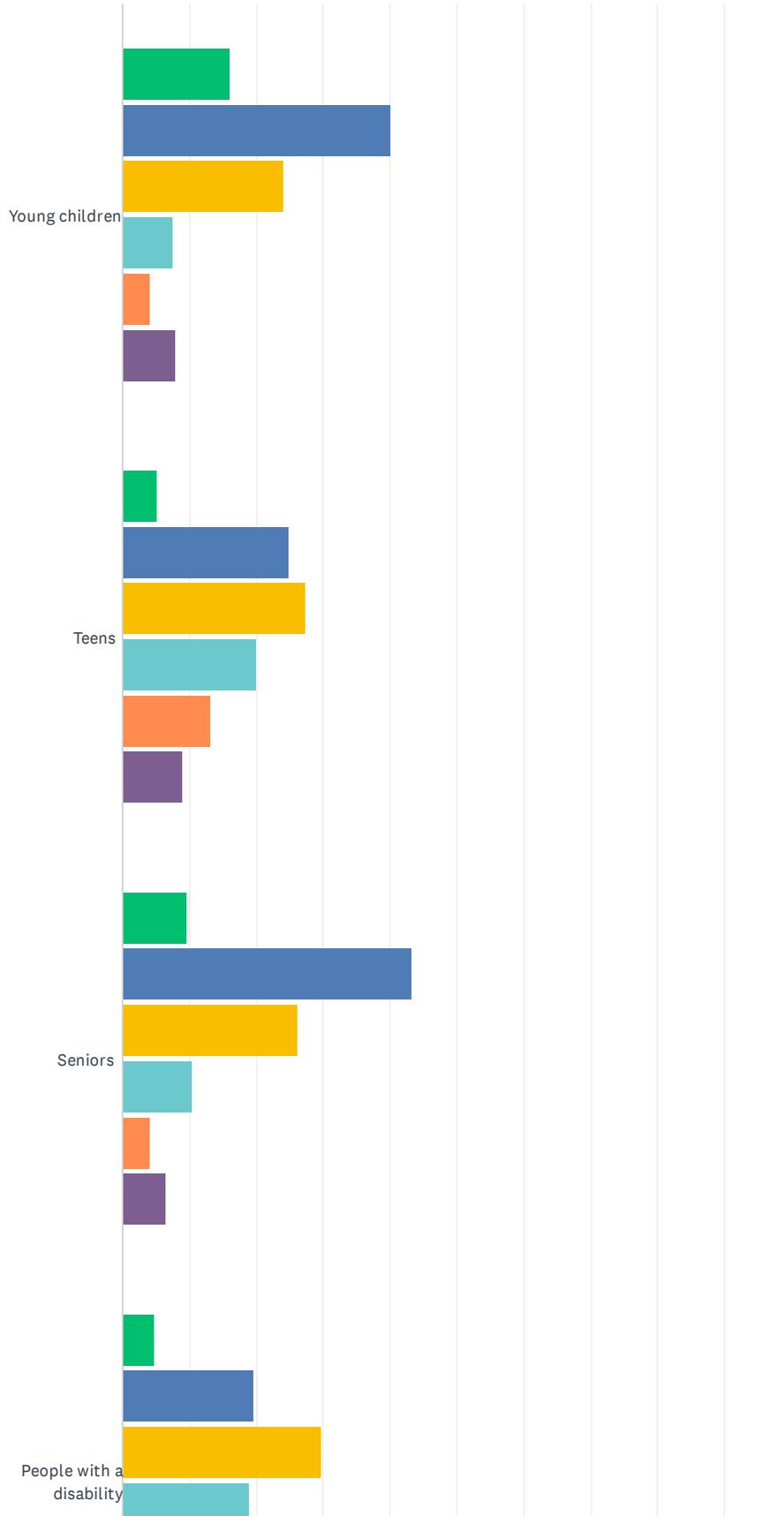


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

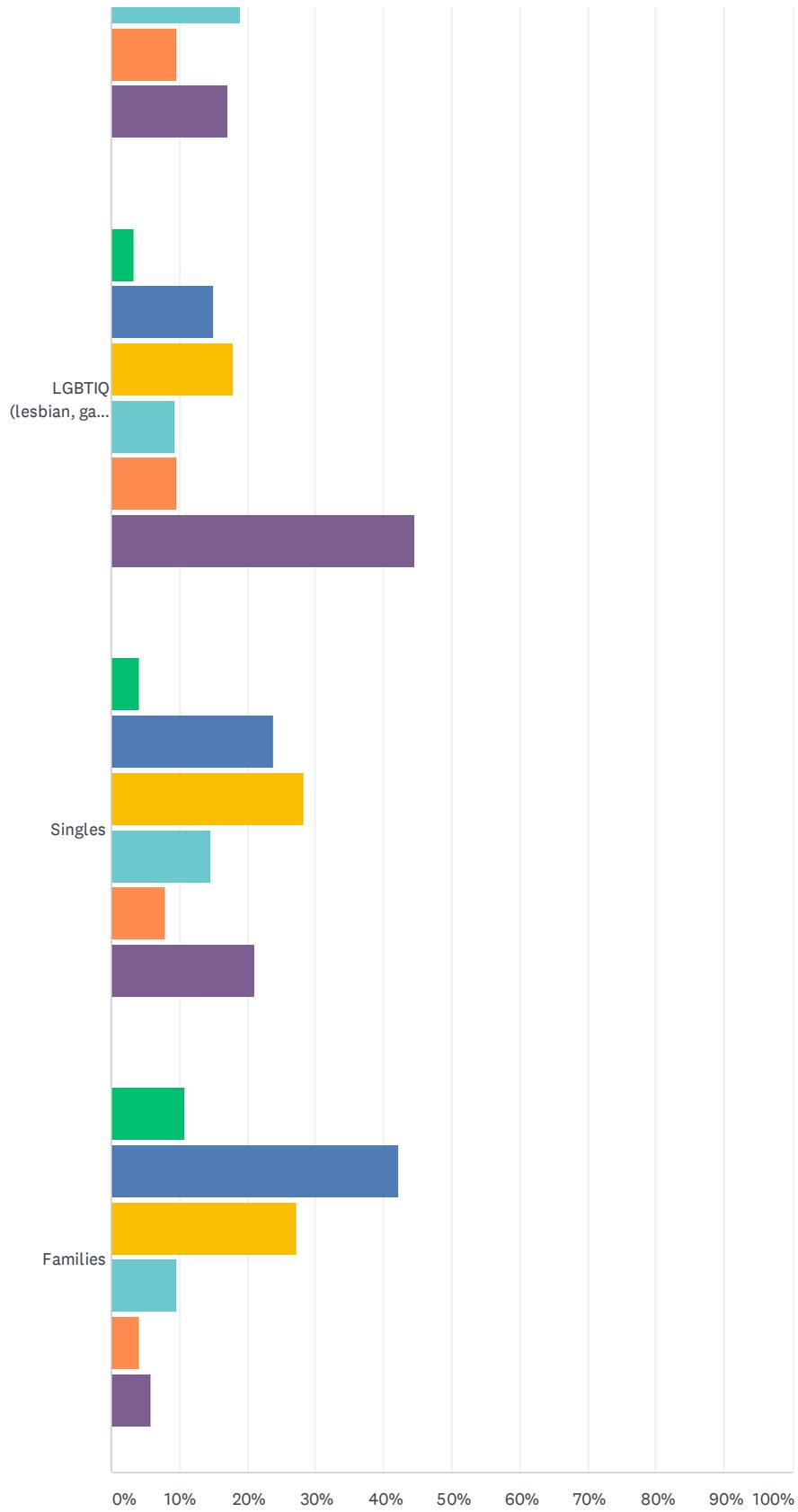
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL | WEIGHTED AVERAGE |
|------------|----------------|---------------|--------------------|--------------|------------------|------------|-------|------------------|
| (no label) | 7.61% 28 | 32.88% 121 | 33.97% 125 | 14.40% 53 | 8.97% 33 | 2.17% 8 | 368 | 2.91 |

Q30 How would you rate living in Griffith for:

Answered: 360 Skipped: 214



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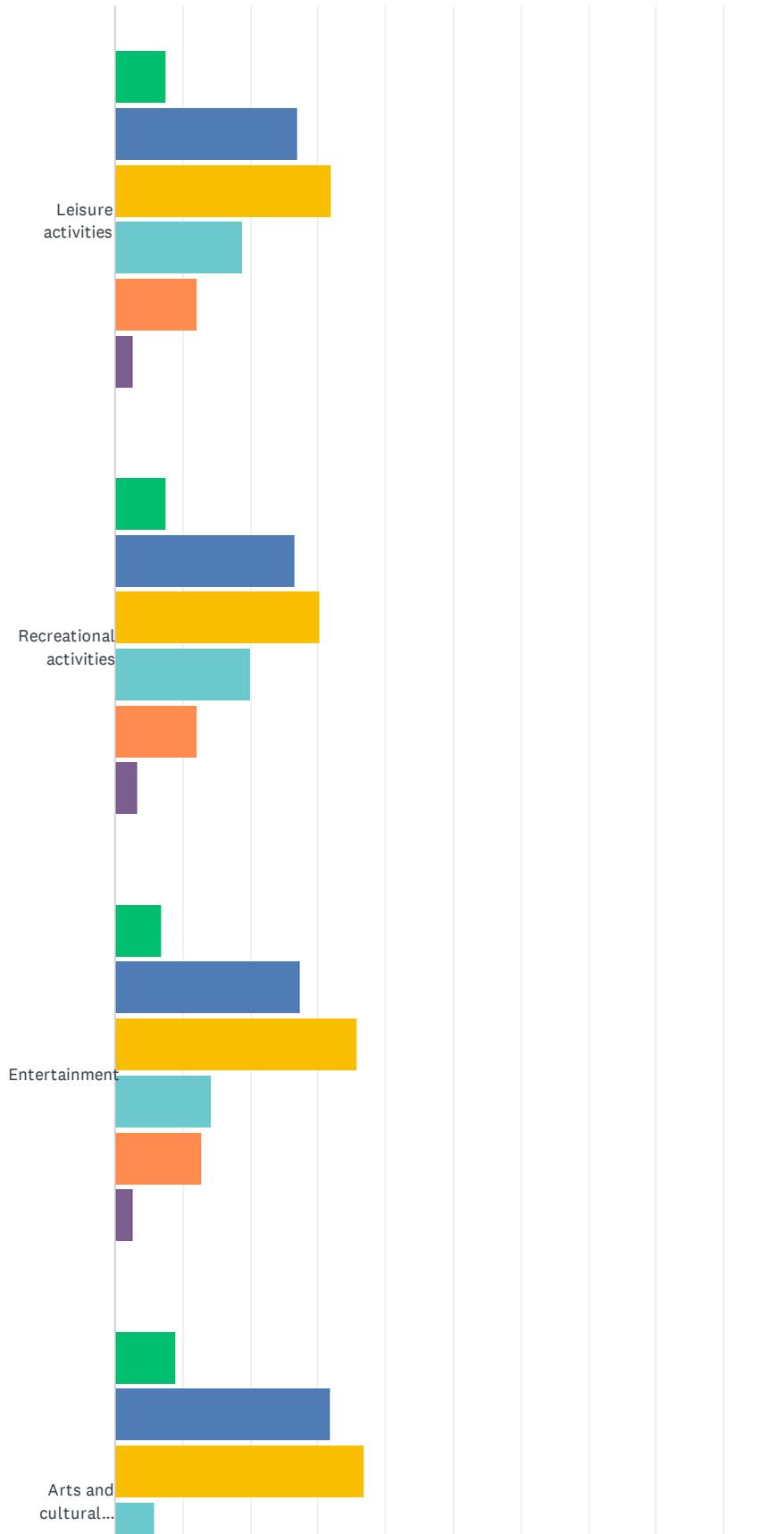
Very satisfactory Satisfactory Somewhat satisfactory Unsatisfactory
Very unsatisfactory N/A

Griffith City Council Community Survey 2020

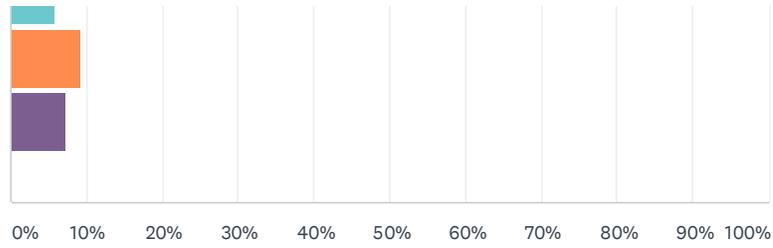
| | VERY SATISFACTORY | SATISFACTORY | SOMEWHAT SATISFACTORY | UNSATISFACTORY | VERY UNSATISFACTORY | N/A |
|--|-------------------|---------------|-----------------------|----------------|---------------------|---------------|
| Young children | 16.01% 57 | 40.17% 143 | 24.16% 86 | 7.58% 27 | 4.21% 15 | 7.87% 28 |
| Teens | 5.32% 19 | 24.93% 89 | 27.45% 98 | 20.17% 72 | 13.17% 47 | 8.96% 32 |
| Seniors | 9.55% 34 | 43.26% 154 | 26.12% 93 | 10.39% 37 | 4.21% 15 | 6.46% 23 |
| People with a disability | 4.78% 17 | 19.66% 70 | 29.78% 106 | 19.10% 68 | 9.55% 34 | 17.13% 61 |
| LGBTIQ (lesbian, gay, bisexual, transgender/transsexual, intersex and queer/questioning) | 3.39% 12 | 14.97% 53 | 18.08% 64 | 9.32% 33 | 9.60% 34 | 44.63% 158 |
| Singles | 4.23% 15 | 23.94% 85 | 28.17% 100 | 14.65% 52 | 7.89% 28 | 21.13% 75 |
| Families | 10.92% 39 | 42.30% 151 | 27.17% 97 | 9.52% 34 | 4.20% 15 | 5.88% 21 |

Q31 How satisfied are you with the variety of these options in Griffith?

Answered: 360 Skipped: 214



Griffith City Council Community Survey 2020

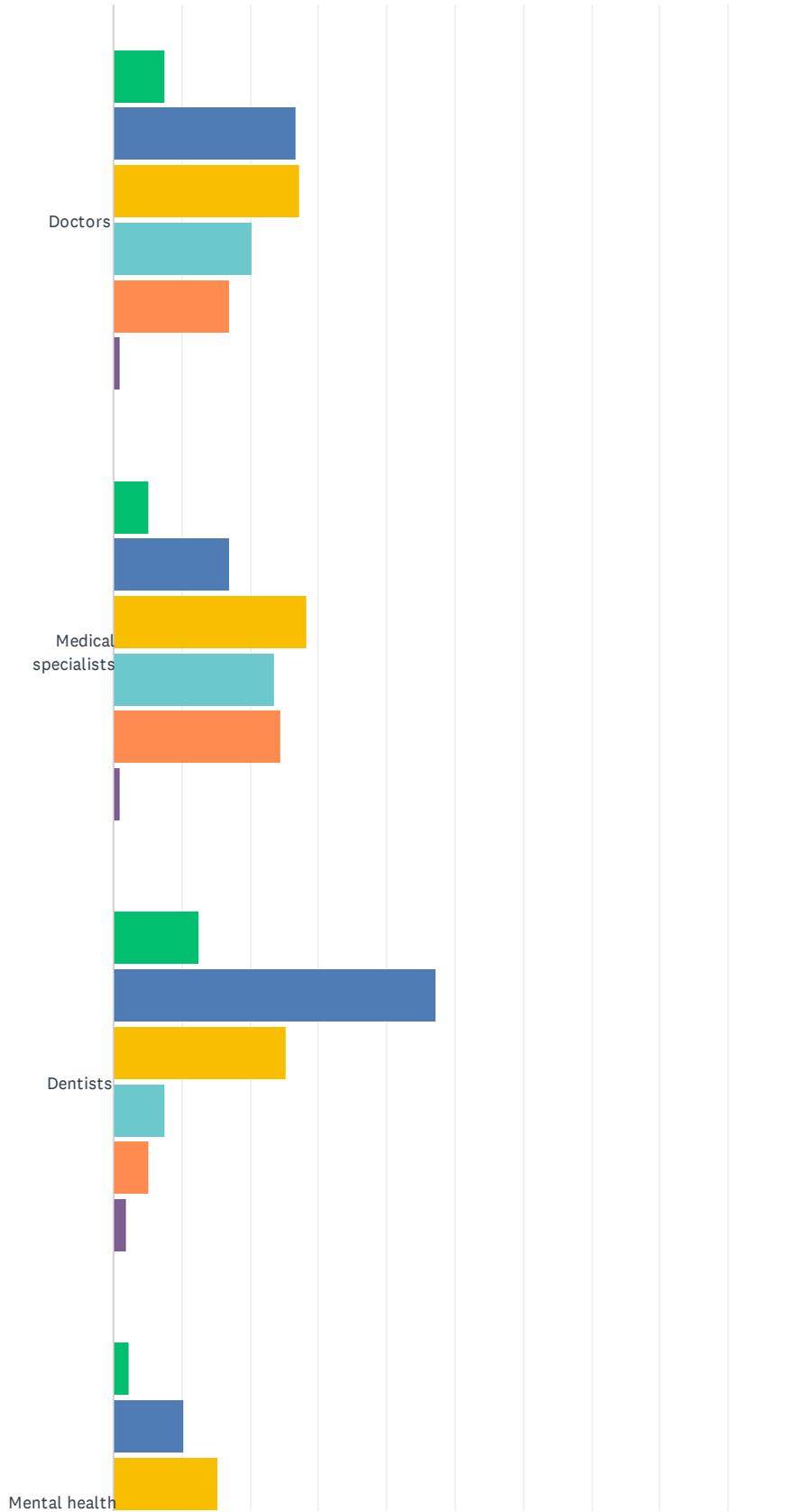


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

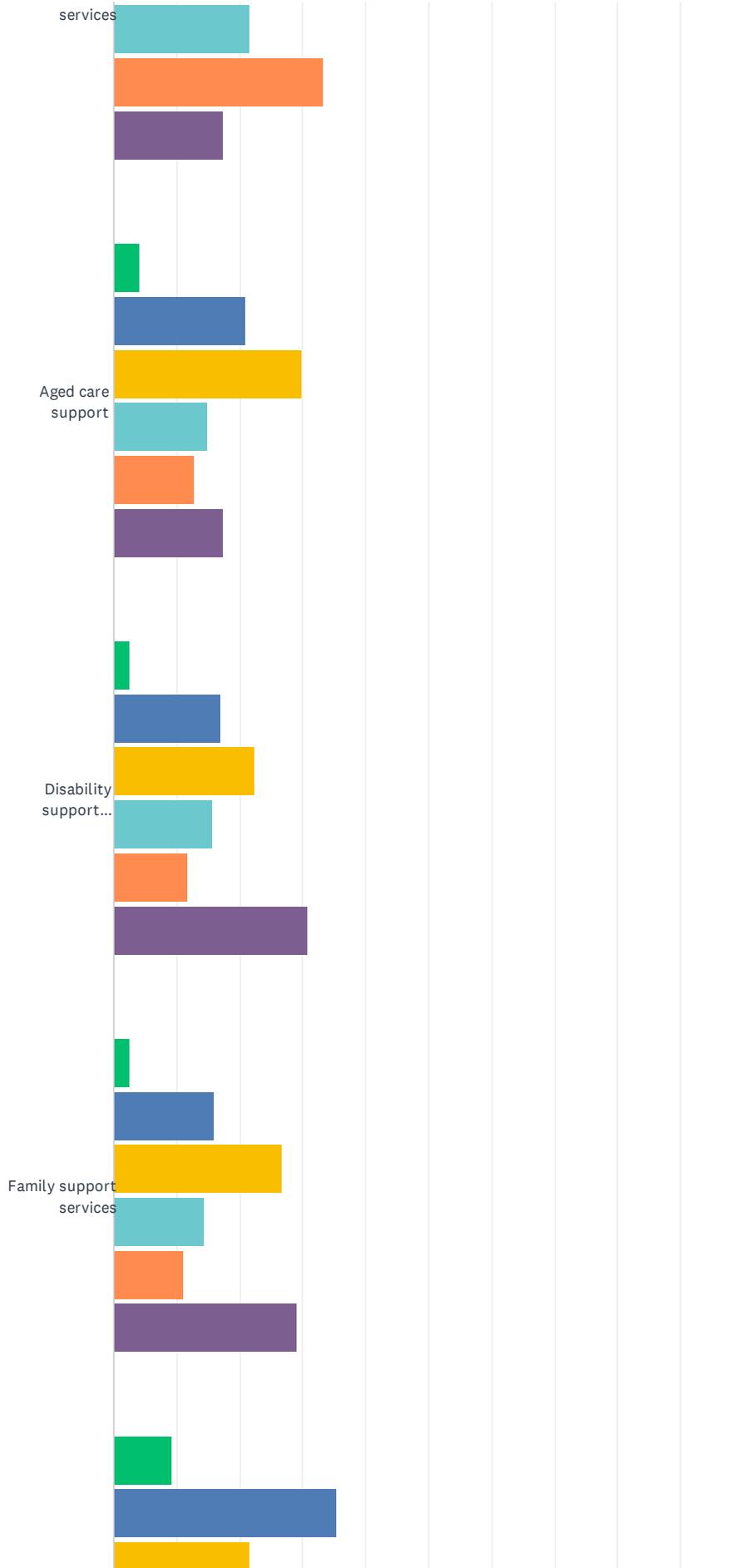
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|------------------------------|----------------|---------------|--------------------|--------------|------------------|-------------|-------|
| Leisure activities | 7.56% 27 | 26.89% 96 | 31.93% 114 | 18.77% 67 | 12.04% 43 | 2.80% 10 | 357 |
| Recreational activities | 7.56% 27 | 26.61% 95 | 30.25% 108 | 20.17% 72 | 12.04% 43 | 3.36% 12 | 357 |
| Entertainment | 6.98% 25 | 27.37% 98 | 35.75% 128 | 14.25% 51 | 12.85% 46 | 2.79% 10 | 358 |
| Arts and cultural activities | 8.94% 32 | 31.84% 114 | 36.87% 132 | 5.87% 21 | 9.22% 33 | 7.26% 26 | 358 |

Q32 How satisfied are you with access to the following community services?

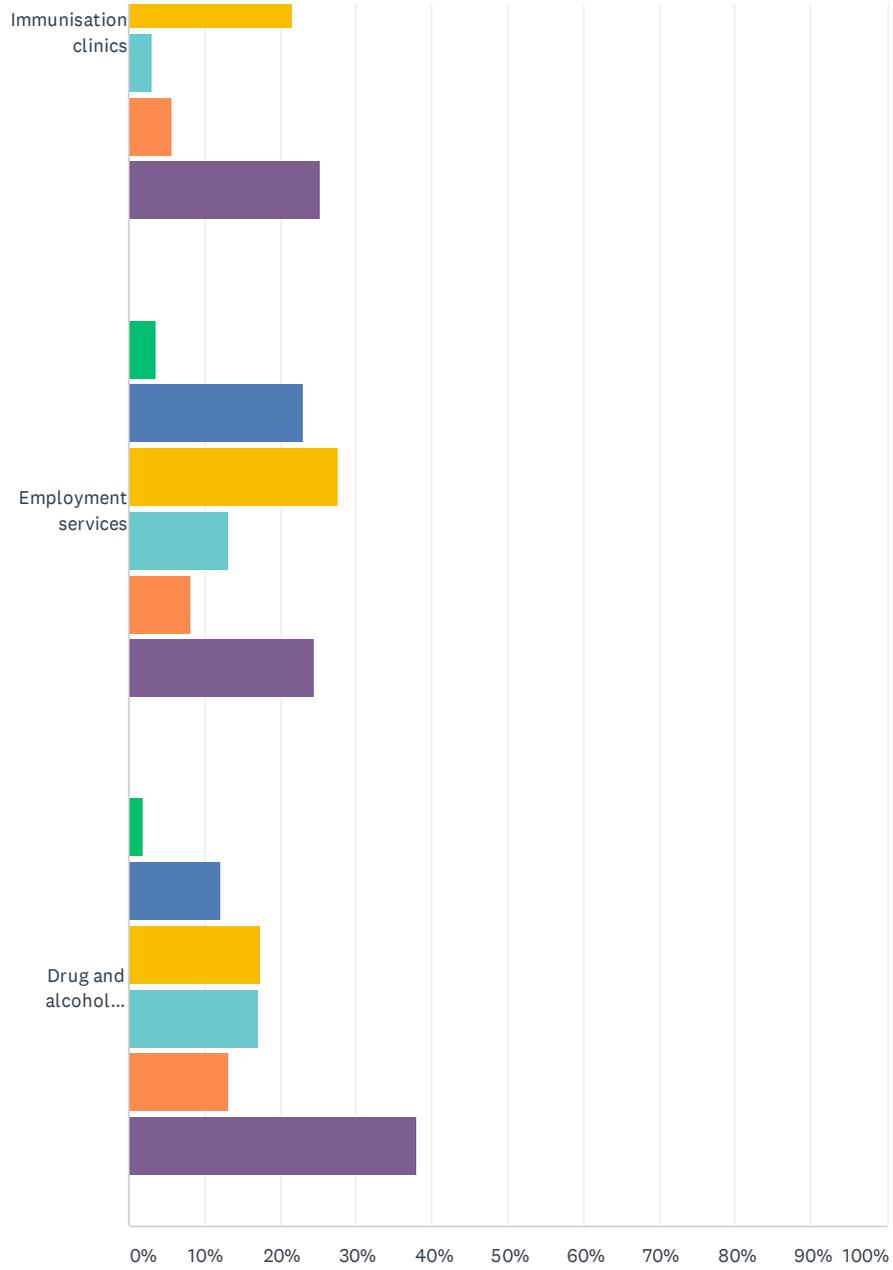
Answered: 360 Skipped: 214



Griffith City Council Community Survey 2020



Griffith City Council Community Survey 2020



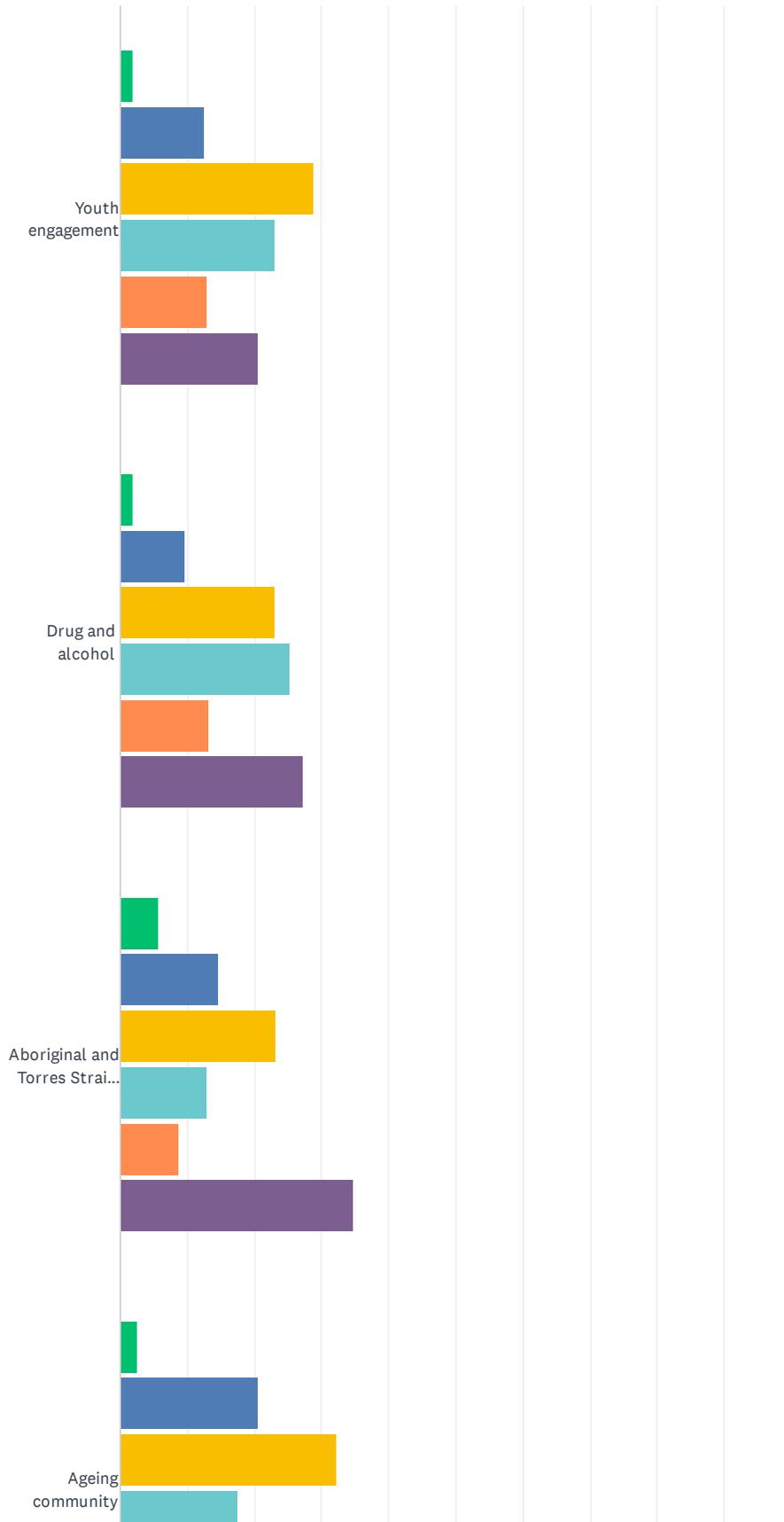
Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very unsatisfied N/A

Griffith City Council Community Survey 2020

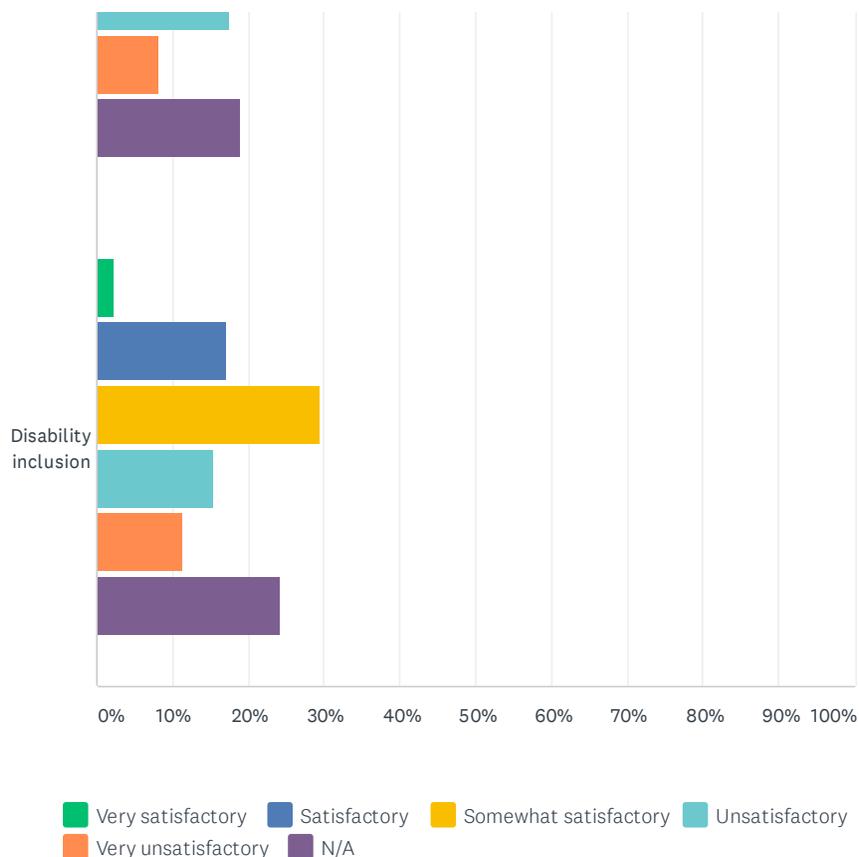
| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|-----------------------------|----------------|---------------|--------------------|--------------|------------------|---------------|-------|
| Doctors | 7.52% 27 | 26.74% 96 | 27.30% 98 | 20.33% 73 | 16.99% 61 | 1.11% 4 | 359 |
| Medical specialists | 5.31% 19 | 17.04% 61 | 28.21% 101 | 23.74% 85 | 24.58% 88 | 1.12% 4 | 358 |
| Dentists | 12.53% 45 | 47.35% 170 | 25.35% 91 | 7.52% 27 | 5.29% 19 | 1.95% 7 | 359 |
| Mental health services | 2.23% 8 | 10.34% 37 | 15.36% 55 | 21.51% 77 | 33.24% 119 | 17.32% 62 | 358 |
| Aged care support | 4.19% 15 | 20.95% 75 | 29.89% 107 | 14.80% 53 | 12.85% 46 | 17.32% 62 | 358 |
| Disability support services | 2.51% 9 | 17.04% 61 | 22.35% 80 | 15.64% 56 | 11.73% 42 | 30.73% 110 | 358 |
| Family support services | 2.51% 9 | 15.92% 57 | 26.82% 96 | 14.53% 52 | 11.17% 40 | 29.05% 104 | 358 |
| Immunisation clinics | 9.24% 33 | 35.29% 126 | 21.57% 77 | 3.08% 11 | 5.60% 20 | 25.21% 90 | 357 |
| Employment services | 3.65% 13 | 23.03% 82 | 27.53% 98 | 13.20% 47 | 8.15% 29 | 24.44% 87 | 356 |
| Drug and alcohol services | 1.97% 7 | 12.11% 43 | 17.46% 62 | 17.18% 61 | 13.24% 47 | 38.03% 135 | 355 |

Q33 How satisfied are you with the community's response to the following:

Answered: 357 Skipped: 217



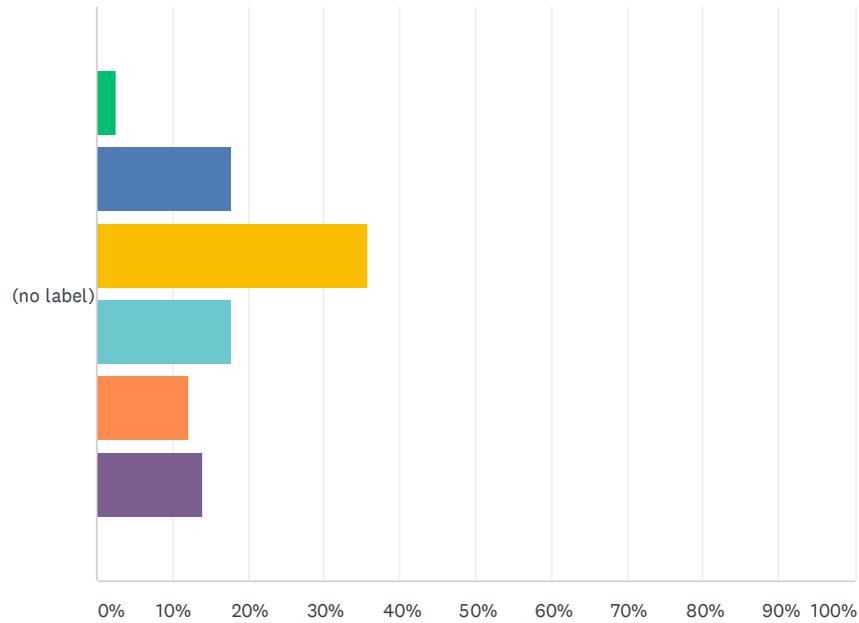
Griffith City Council Community Survey 2020



| | VERY SATISFACTORY | SATISFACTORY | SOMEWHAT SATISFACTORY | UNSATISFACTORY | VERY UNSATISFACTORY | N/A | TOTAL |
|---|-------------------|--------------|-----------------------|----------------|---------------------|---------------|-------|
| Youth engagement | 1.97% 7 | 12.64% 45 | 28.93% 103 | 23.03% 82 | 12.92% 46 | 20.51% 73 | 356 |
| Drug and alcohol | 1.96% 7 | 9.52% 34 | 22.97% 82 | 25.21% 90 | 13.17% 47 | 27.17% 97 | 357 |
| Aboriginal and Torres Strait Islander wellbeing | 5.62% 20 | 14.61% 52 | 23.31% 83 | 12.92% 46 | 8.71% 31 | 34.83% 124 | 356 |
| Ageing community | 2.52% 9 | 20.45% 73 | 32.21% 115 | 17.65% 63 | 8.12% 29 | 19.05% 68 | 357 |
| Disability inclusion | 2.25% 8 | 17.18% 61 | 29.58% 105 | 15.49% 55 | 11.27% 40 | 24.23% 86 | 355 |

Q34 How would you rate access to buildings in Griffith for people with a disability?

Answered: 355 Skipped: 219

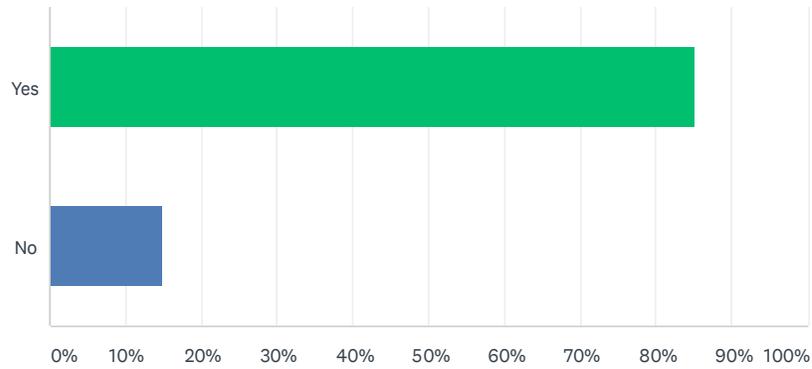


■ Very satisfactory
 ■ Satisfactory
 ■ Somewhat satisfactory
 ■ Unsatisfactory
■ Very unsatisfactory
 ■ N/A

| | VERY SATISFACTORY | SATISFACTORY | SOMEWHAT SATISFACTORY | UNSATISFACTORY | VERY UNSATISFACTORY | N/A | TOTAL | WEIGH AVERA |
|------------|-------------------|--------------|-----------------------|----------------|---------------------|--------------|-------|-------------|
| (no label) | 2.54% 9 | 17.75% 63 | 35.77% 127 | 17.75% 63 | 12.11% 43 | 14.08% 50 | 355 | |

Q35 Do you feel the community embraces our culturally diverse population?

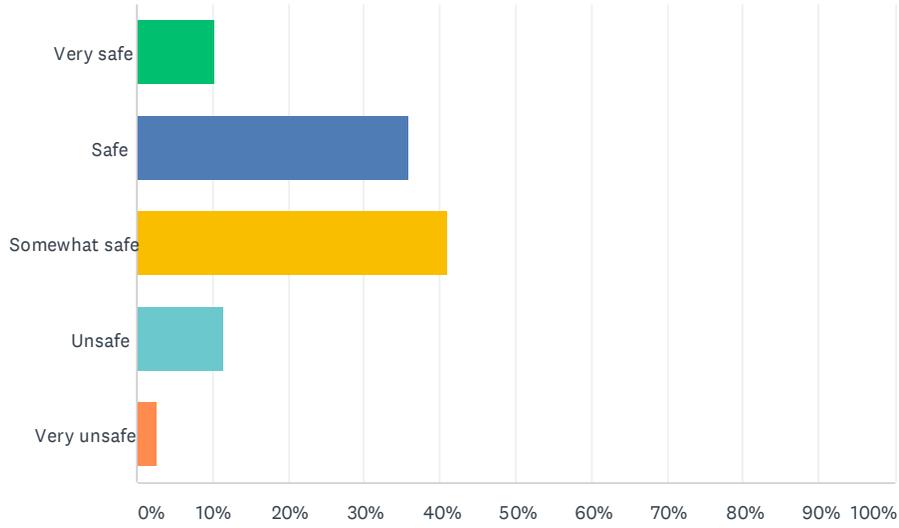
Answered: 355 Skipped: 219



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 85.07% | 302 |
| No | 14.93% | 53 |
| TOTAL | | 355 |

Q36 How safe do you feel in public spaces?

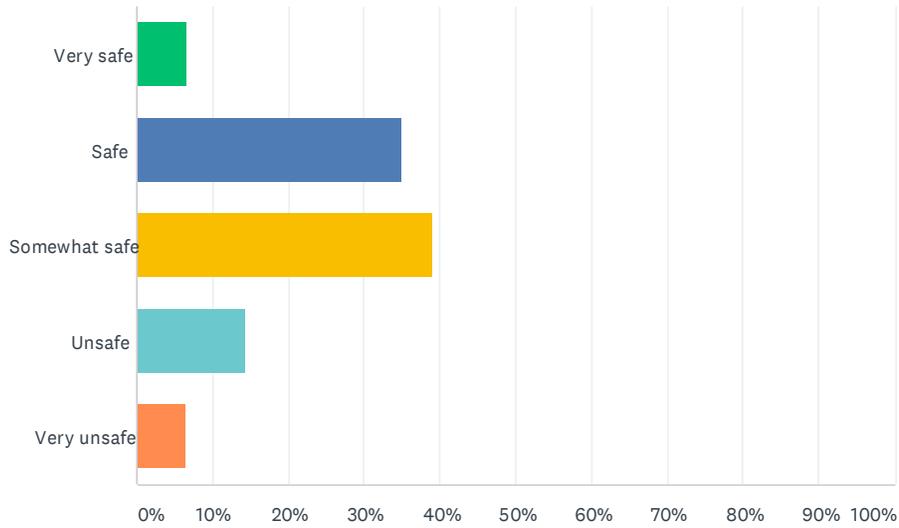
Answered: 358 Skipped: 216



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Very safe | 10.34% | 37 |
| Safe | 36.03% | 129 |
| Somewhat safe | 41.06% | 147 |
| Unsafe | 11.45% | 41 |
| Very unsafe | 2.79% | 10 |
| Total Respondents: 358 | | |

Q37 With regard to break and enter/theft, how safe do you feel at home?

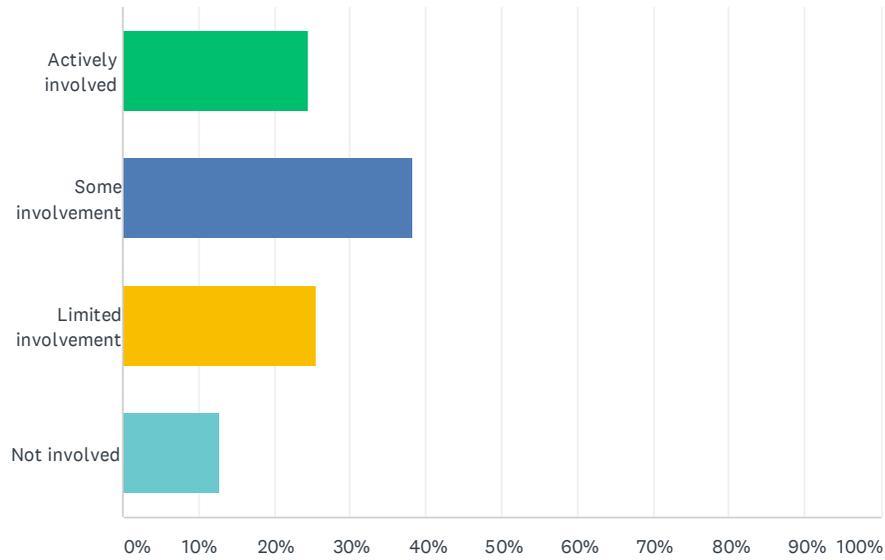
Answered: 358 Skipped: 216



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Very safe | 6.70% | 24 |
| Safe | 34.92% | 125 |
| Somewhat safe | 39.11% | 140 |
| Unsafe | 14.53% | 52 |
| Very unsafe | 6.42% | 23 |
| Total Respondents: 358 | | |

Q38 How would you rate your involvement in the community as a volunteer or member of a community organisation?

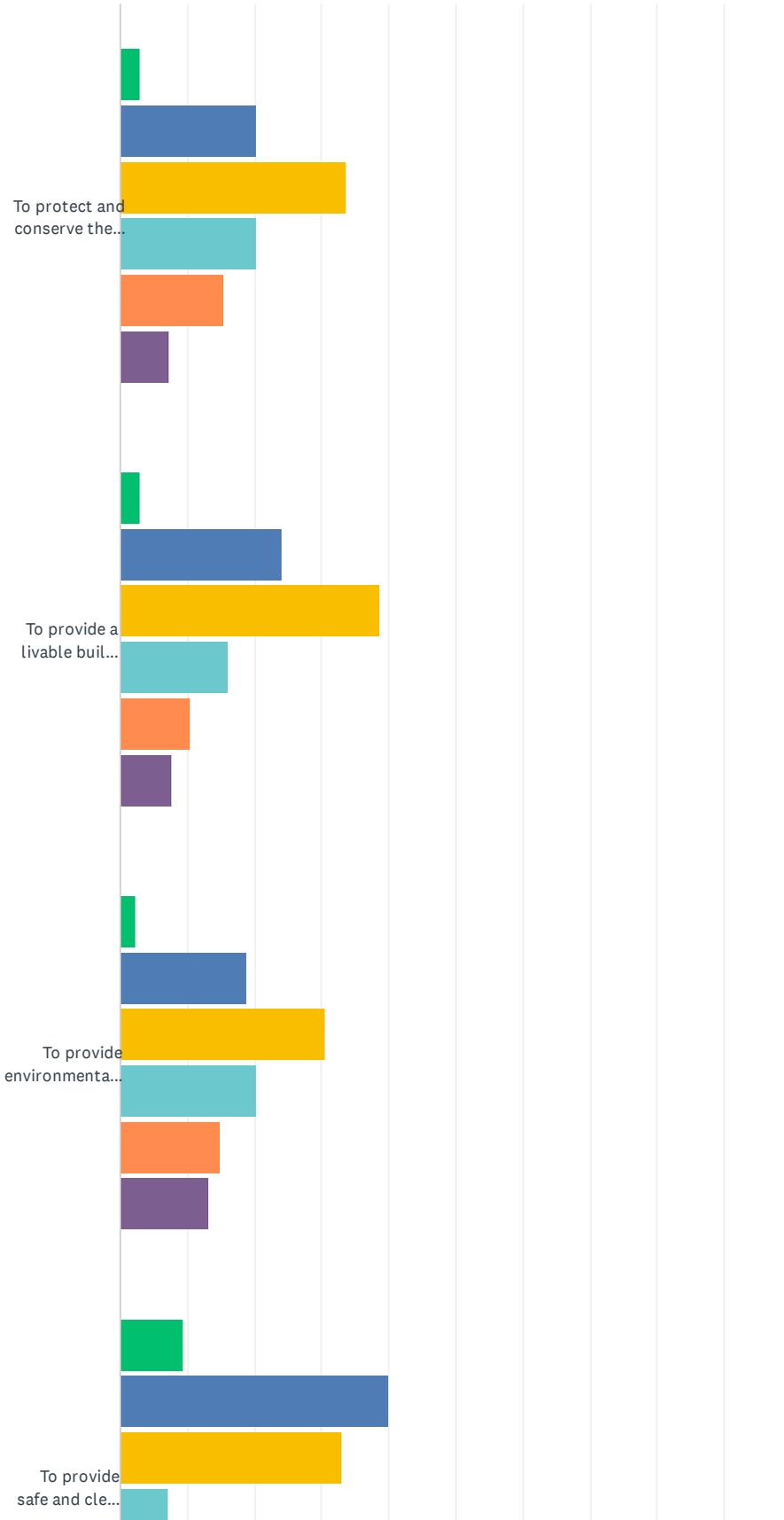
Answered: 358 Skipped: 216



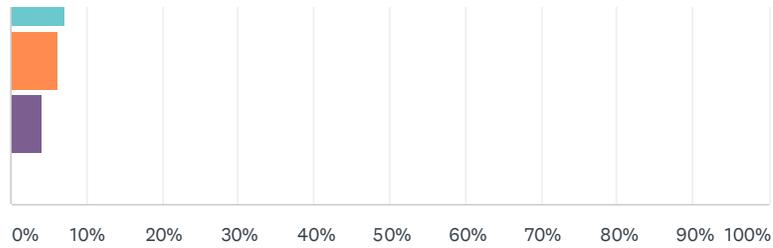
| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Actively involved | 24.58% | 88 |
| Some involvement | 38.27% | 137 |
| Limited involvement | 25.42% | 91 |
| Not involved | 12.85% | 46 |
| Total Respondents: 358 | | |

Q39 How satisfied are you with the efforts being made in your community:

Answered: 354 Skipped: 220



Griffith City Council Community Survey 2020

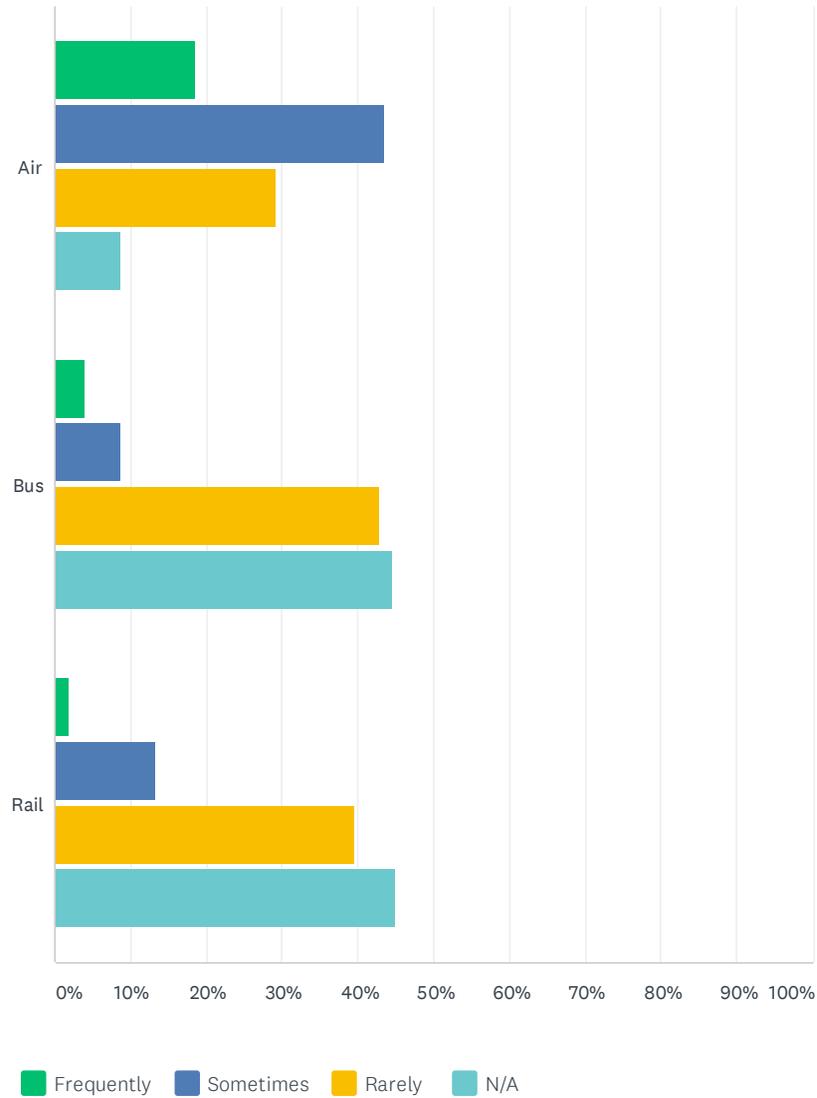


■ Very satisfied
 ■ Satisfied
 ■ Somewhat satisfied
 ■ Unsatisfied
■ Very unsatisfied
 ■ N/A

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|---|----------------|---------------|--------------------|--------------|------------------|--------------|-------|
| To protect and conserve the natural environment | 2.82% 10 | 20.34% 72 | 33.62% 119 | 20.34% 72 | 15.54% 55 | 7.34% 26 | 354 |
| To provide a livable built environment | 2.84% 10 | 24.15% 85 | 38.64% 136 | 16.19% 57 | 10.51% 37 | 7.67% 27 | 352 |
| To provide environmental programs/education | 2.29% 8 | 18.86% 66 | 30.57% 107 | 20.29% 71 | 14.86% 52 | 13.14% 46 | 350 |
| To provide safe and clean food outlets | 9.38% 33 | 40.06% 141 | 32.95% 116 | 7.10% 25 | 6.25% 22 | 4.26% 15 | 352 |

Q40 How often do you utilise Griffith's travel services?

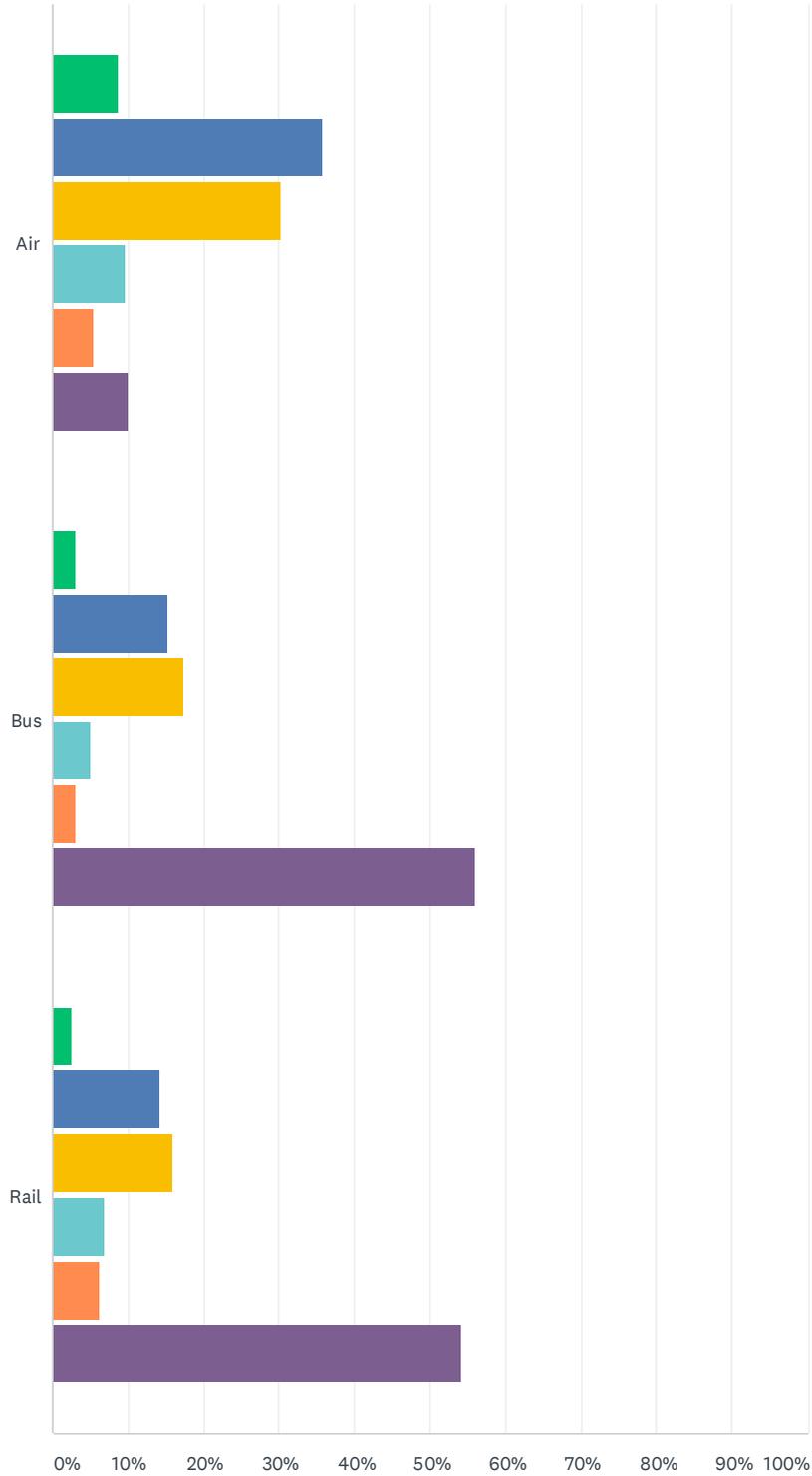
Answered: 357 Skipped: 217



| | FREQUENTLY | SOMETIMES | RARELY | N/A | TOTAL |
|------|--------------|---------------|---------------|---------------|-------|
| Air | 18.54% 66 | 43.54% 155 | 29.21% 104 | 8.71% 31 | 356 |
| Bus | 3.94% 14 | 8.73% 31 | 42.82% 152 | 44.51% 158 | 355 |
| Rail | 1.97% 7 | 13.48% 48 | 39.61% 141 | 44.94% 160 | 356 |

Q41 How satisfied are you with Griffith's travel services?

Answered: 357 Skipped: 217



Very satisfied Satisfied Somewhat satisfied Unsatisfied
Very Unsatisfied N/A

Griffith City Council Community Survey 2020

| | VERY SATISFIED | SATISFIED | SOMEWHAT SATISFIED | UNSATISFIED | VERY UNSATISFIED | N/A | TOTAL |
|------|----------------|---------------|--------------------|-------------|------------------|---------------|-------|
| Air | 8.73% 31 | 35.77% 127 | 30.42% 108 | 9.58% 34 | 5.35% 19 | 10.14% 36 | 355 |
| Bus | 3.13% 11 | 15.34% 54 | 17.33% 61 | 5.11% 18 | 3.13% 11 | 55.97% 197 | 352 |
| Rail | 2.56% 9 | 14.20% 50 | 15.91% 56 | 6.82% 24 | 6.25% 22 | 54.26% 191 | 352 |